

Instructions to Download, Install and Configure VPN Windows Machines

Using VPN to access HBKU Library using the link: <https://library.hbku.edu.qa>

Download either of the below links:

<https://86.36.20.25/> or [OneDrive Link HERE](#)

Enter username and password credentials

<https://86.36.20.25/global-protect/login.esp>



The screenshot shows the Palo Alto Networks GlobalProtect Portal login interface. At the top left is the Palo Alto Networks logo. Below it, the text "GlobalProtect Portal" is displayed. There are two input fields: "Username" and "Password". The "Password" field contains several dots, indicating it is masked. Below the password field is a blue "LOG IN" button.

Once entered, a new screen will pop up to download according to your PC 32/64 Bit and MAC OS.



The screenshot shows the Palo Alto Networks GlobalProtect Portal download options page. At the top left is the Palo Alto Networks logo. Below it, the text "GlobalProtect Portal" is displayed. There are three download links:

- [Download Windows 32 bit GlobalProtect agent](#)
- [Download Windows 64 bit GlobalProtect agent](#)
- [Download Mac 32/64 bit GlobalProtect agent](#)

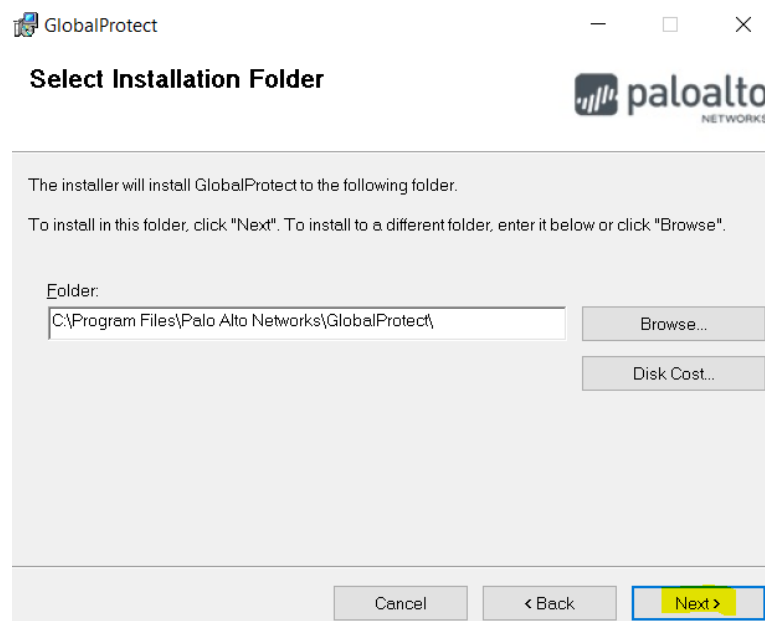
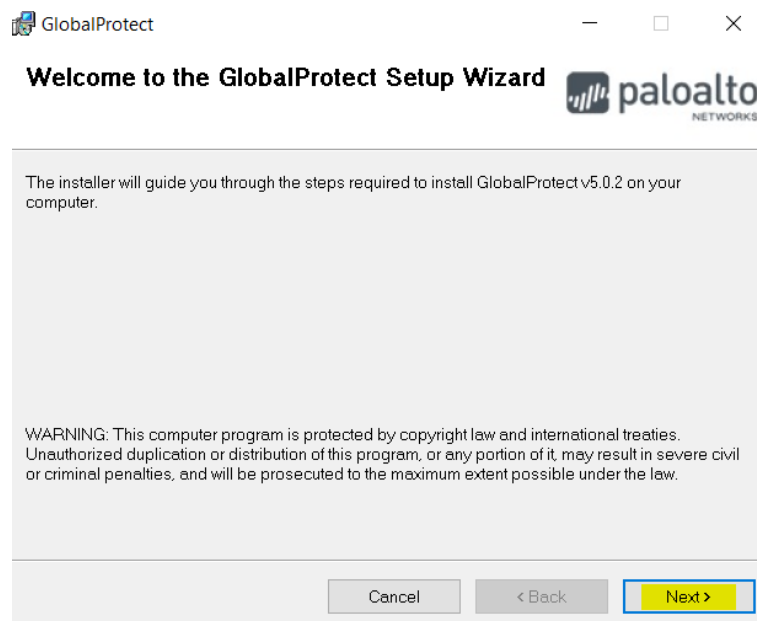
Below the links, there are three paragraphs of text:

- Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.
- Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.
- Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.

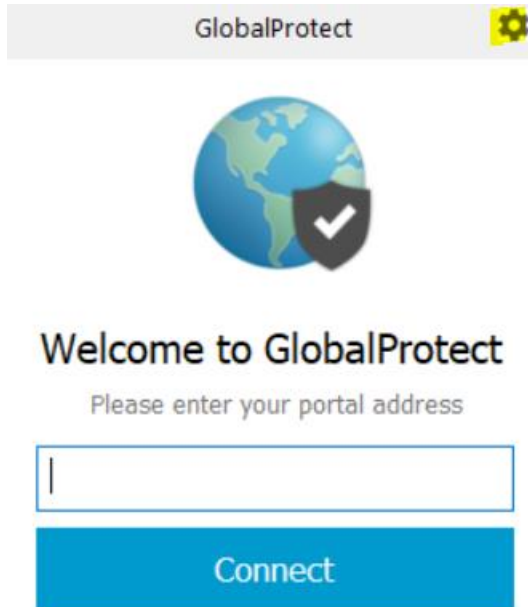
Once downloaded, it will be in your download folder as below:

[..\Downloads\GlobalProtect64-5.0.2.msi](#)

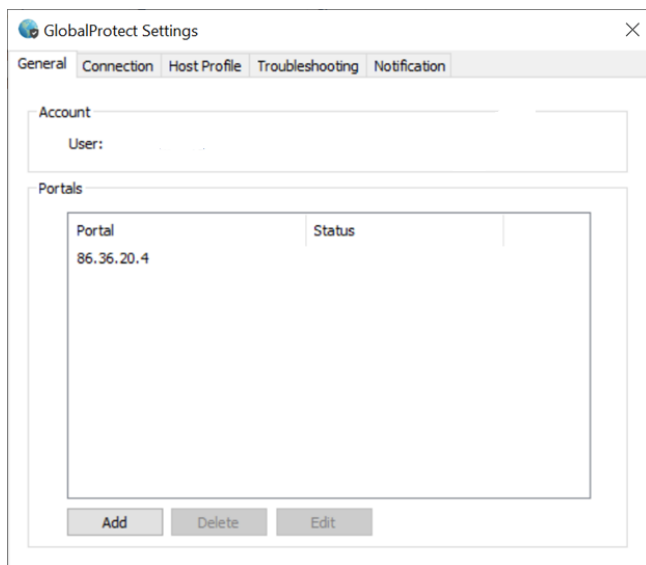
Install the .msi file.



Click "Next"

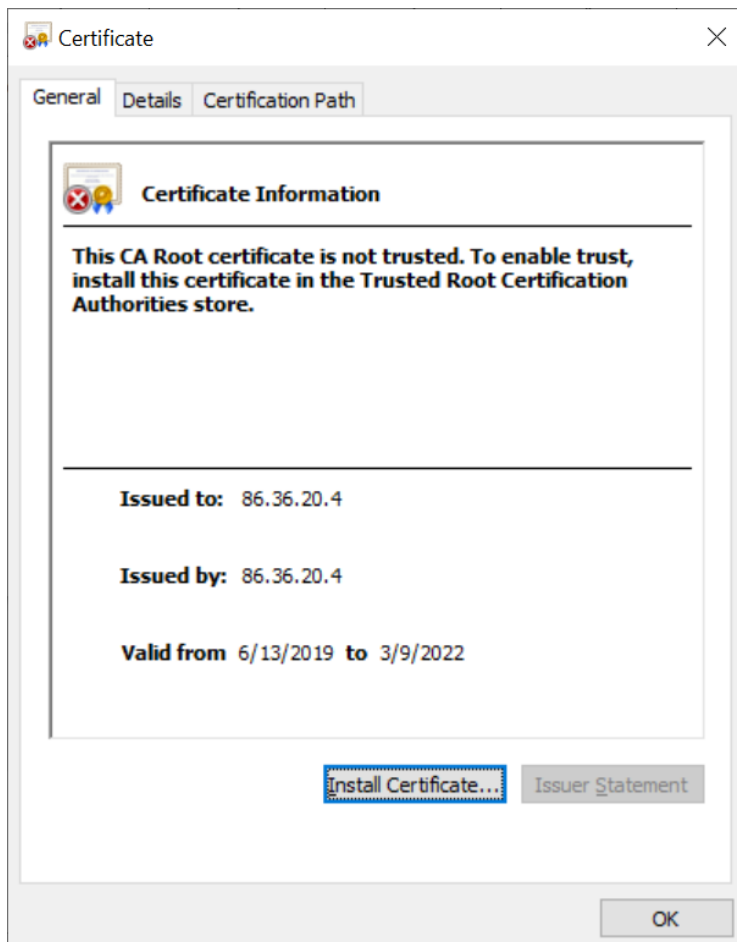
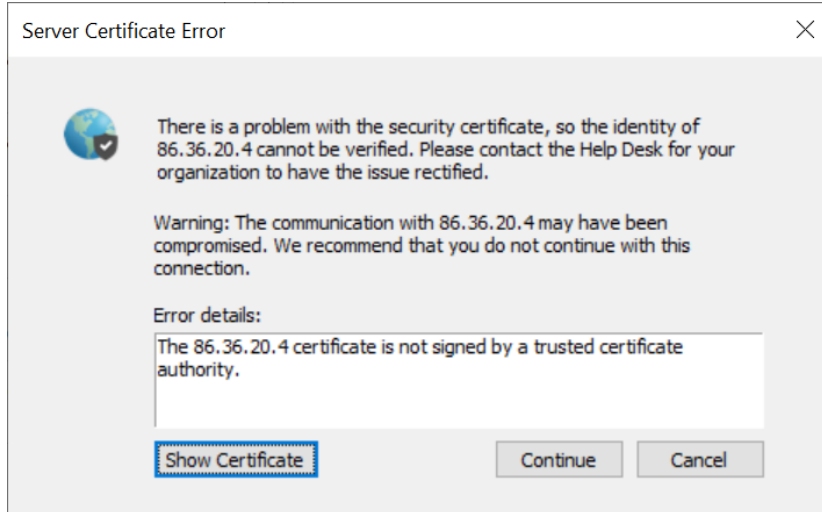


Click on the settings highlighted in yellow and a new screen will open, enabling you to add the portal address as per the screen shots below. Click "Add", then type portal address **86.36.20.4**



Click "Connect" and you will be asked for a username and password. Type your email username credentials accordingly

A pop-up screen will appear as below. Click "Show Certificate".



← Certificate Import Wizard

Welcome to the Certificate Import Wizard

This wizard helps you copy certificates, certificate trust lists, and certificate revocation lists from your disk to a certificate store.

A certificate, which is issued by a certification authority, is a confirmation of your identity and contains information used to protect data or to establish secure network connections. A certificate store is the system area where certificates are kept.

Store Location

Current User

Local Machine

To continue, click Next.

Next Cancel

← Certificate Import Wizard

Certificate Store

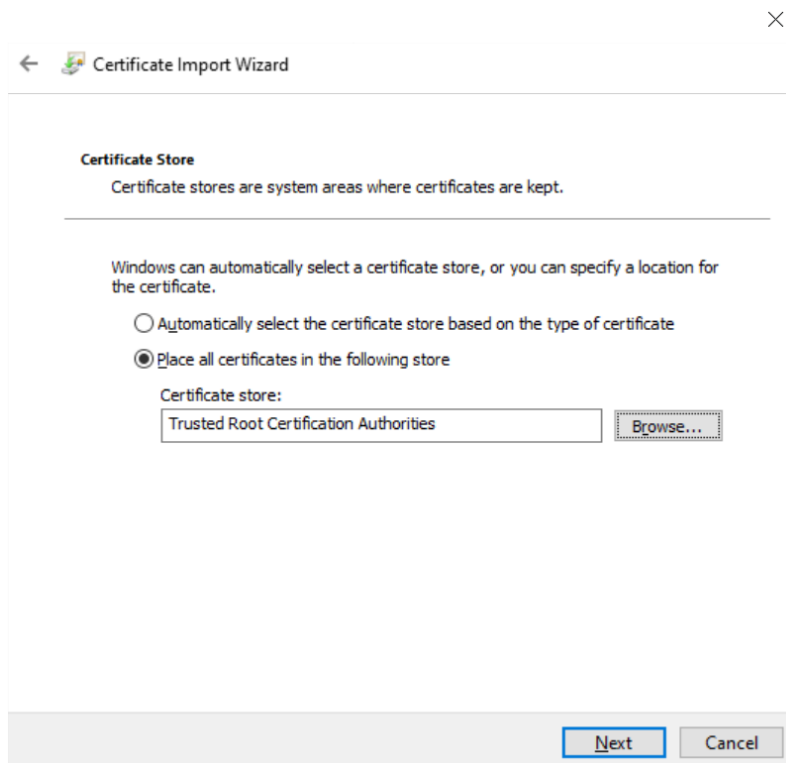
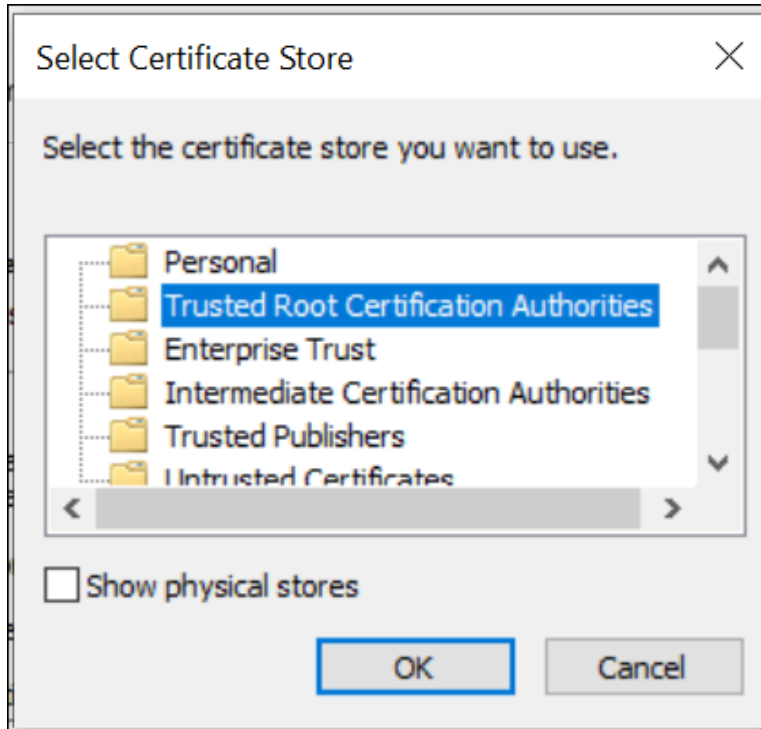
Certificate stores are system areas where certificates are kept.

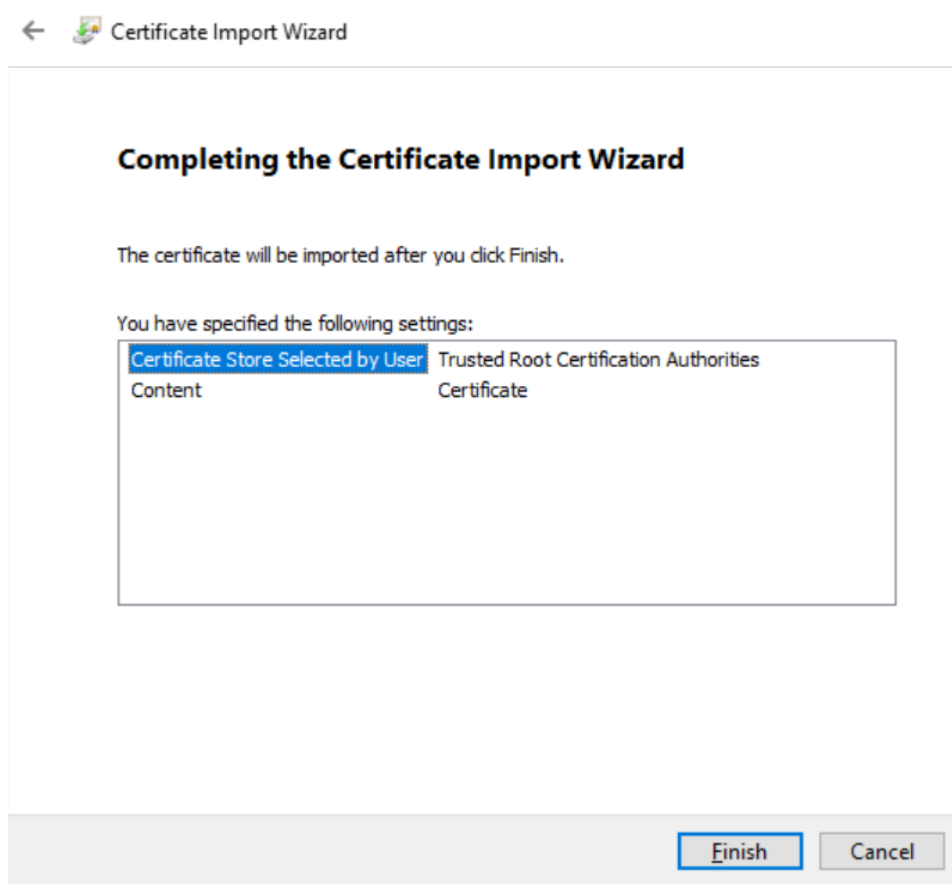
Windows can automatically select a certificate store, or you can specify a location for the certificate.

Automatically select the certificate store based on the type of certificate

Place all certificates in the following store

Certificate store:





Now that the certificate has been imported, try connecting the VPN and it will work.