

Instructions to Download, Install and Configure VPN for MAC machines

Using VPN to access HBKU Library using the link: <https://library.hbku.edu.qa>

Download one of the following links:

<https://86.36.20.25/>

or

https://hbkuedu-my.sharepoint.com/:f:/g/personal/melabd_hbku_edu_qa/ErxaWRONG0ZJpxi26xAHpdcBn_OBcBSvtX1N4-MC7crzFg?e=SGh0IL

Enter HBKU username and password credentials

<https://86.36.20.25/global-protect/login.esp>



paloalto
NETWORKS®

GlobalProtect Portal

Username

Password

LOG IN

Once you have input the above information, a new screen will pop up allowing you to download according to your PC 32/64 Bit and MAC OS.



GlobalProtect Portal

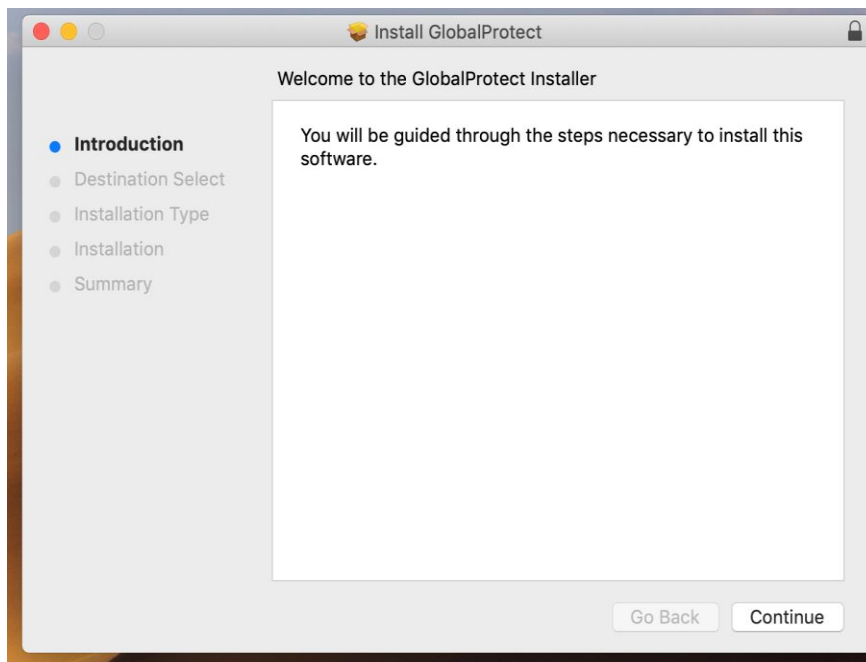
[Download Windows 32 bit GlobalProtect agent](#)
[Download Windows 64 bit GlobalProtect agent](#)
[Download Mac 32/64 bit GlobalProtect agent](#)

Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.
Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.
Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.

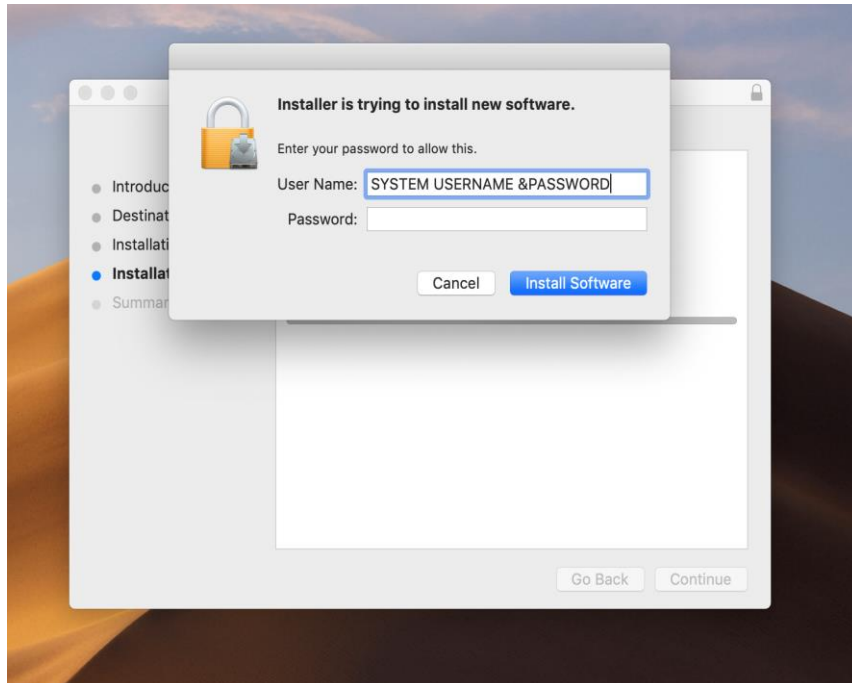
Once downloaded, it will be in your download folder as below.

Once the download is completed, you can install the VPN software by following these instructions.

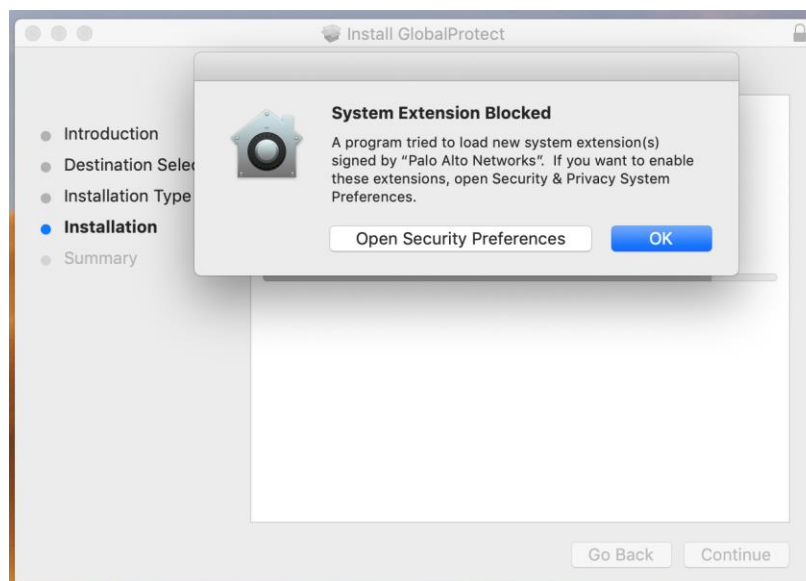
Click "Continue".



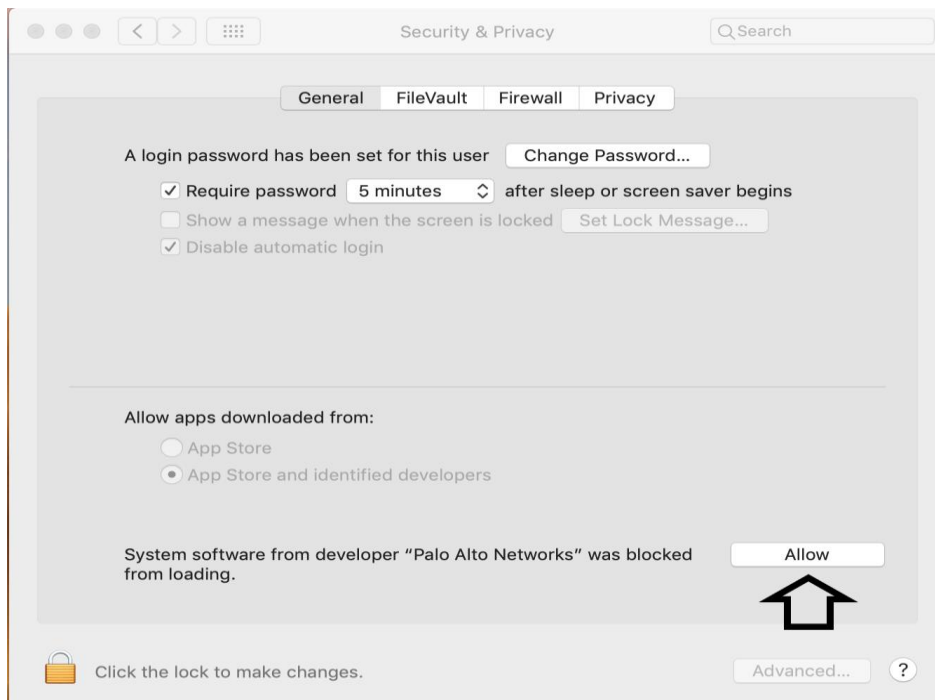
It will ask for permission to install it on your system, so please type your system username and password and click **“Install Software”**



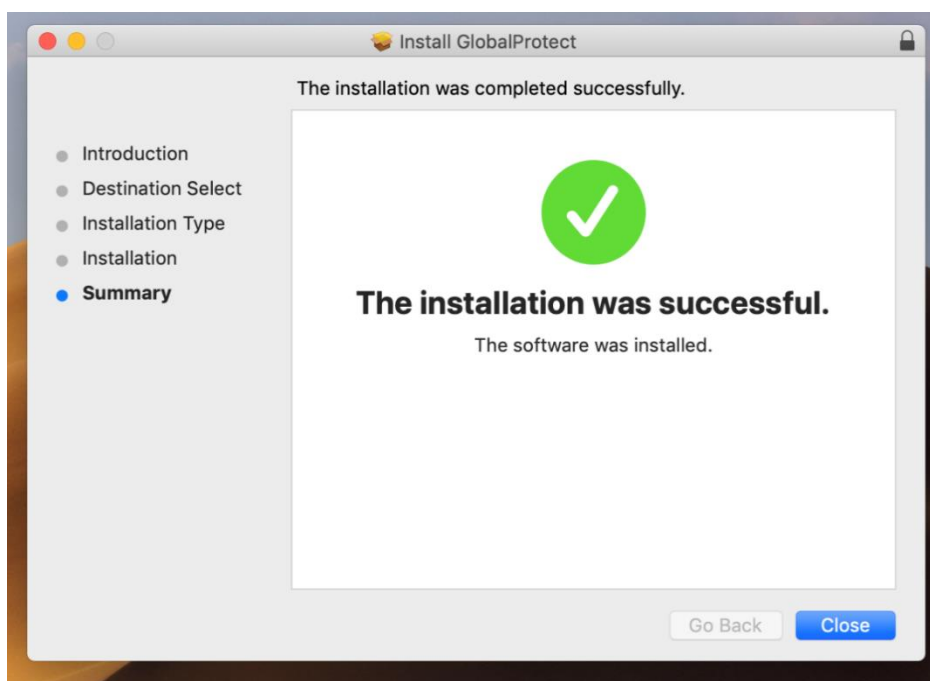
Before the software has completed installation, a dialogue box will appear. Please select **“Open Security Preferences”** and click **“OK”**.



Please click **“Allow”** to grant permission for the software to run on the machine.



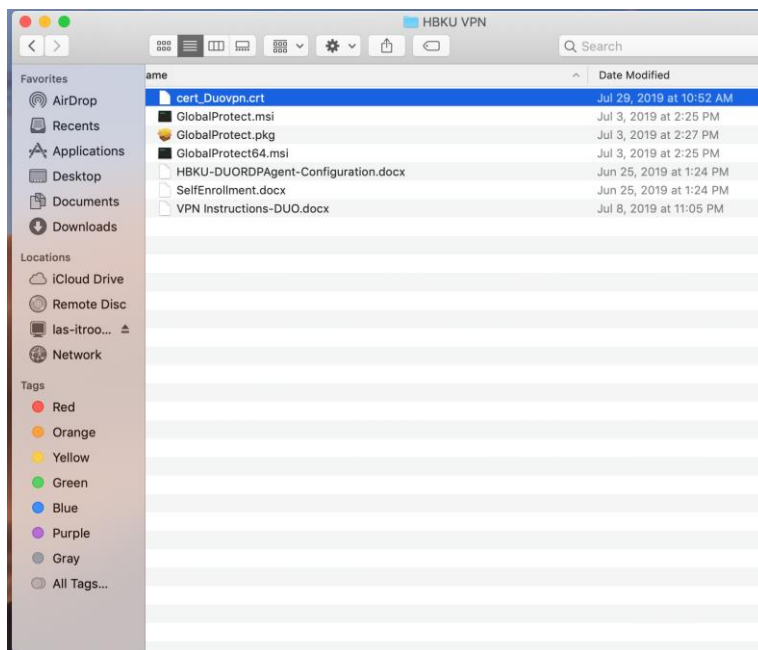
Wait until the installation is **complete**.



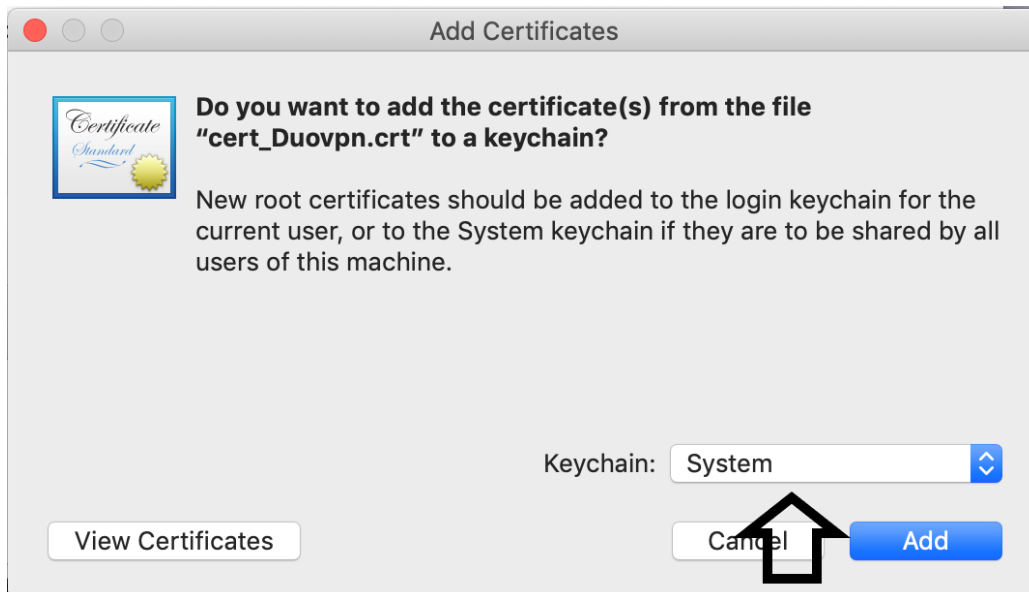
TO INSTALL THE CERTIFICATE FOR THE VPN

https://hbku.edu-my.sharepoint.com/:f/g/personal/melabd_hbku_edu_qa/ErxaWRONG0ZJpxi26xAHpdcbn_OBcBSvtX1N4-MC7crzFg?e=SGh0IL

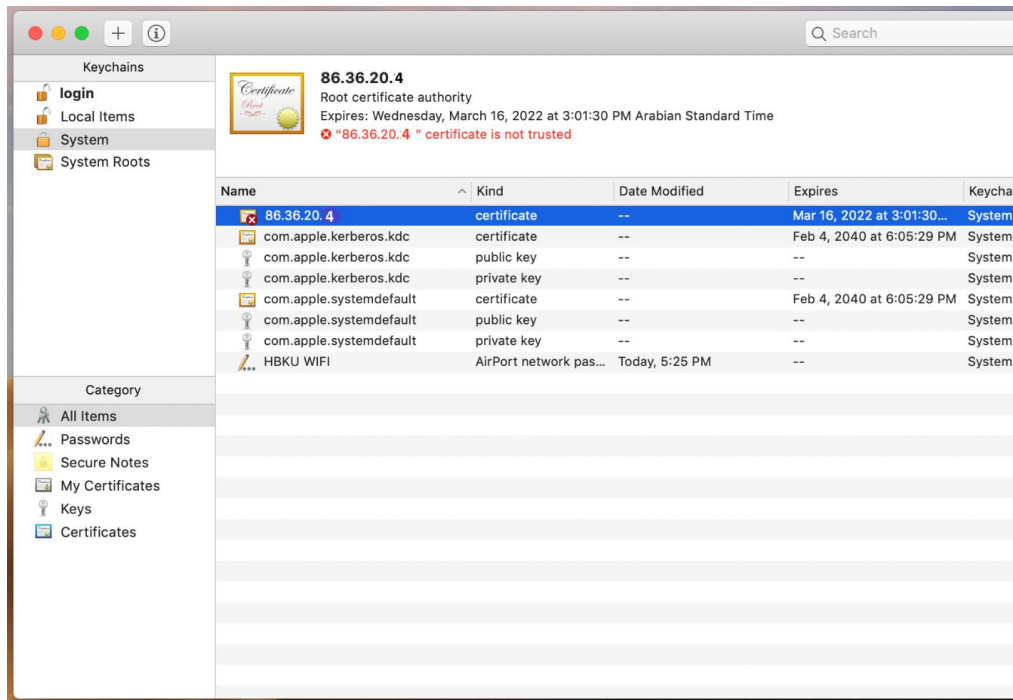
Double click on the “cert_Duovpn.crt”



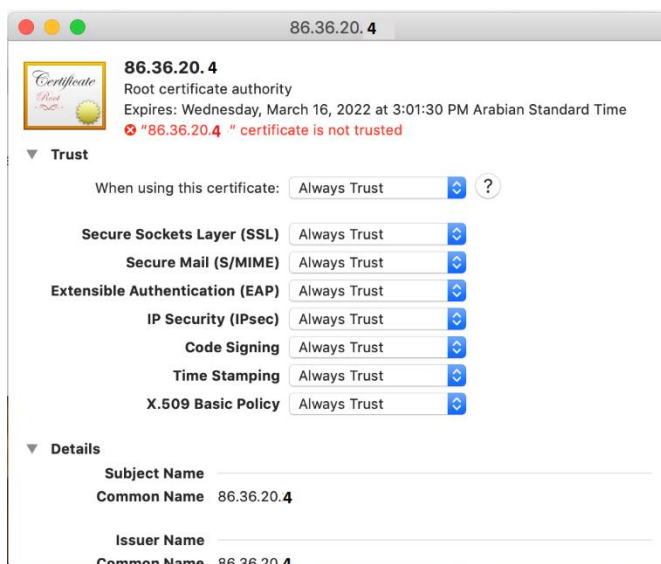
Please select “System” and click “Add”



When the certificate has been added to your keychain, you will be able to see the “86.36.20.4” certificate, which you should double click on.



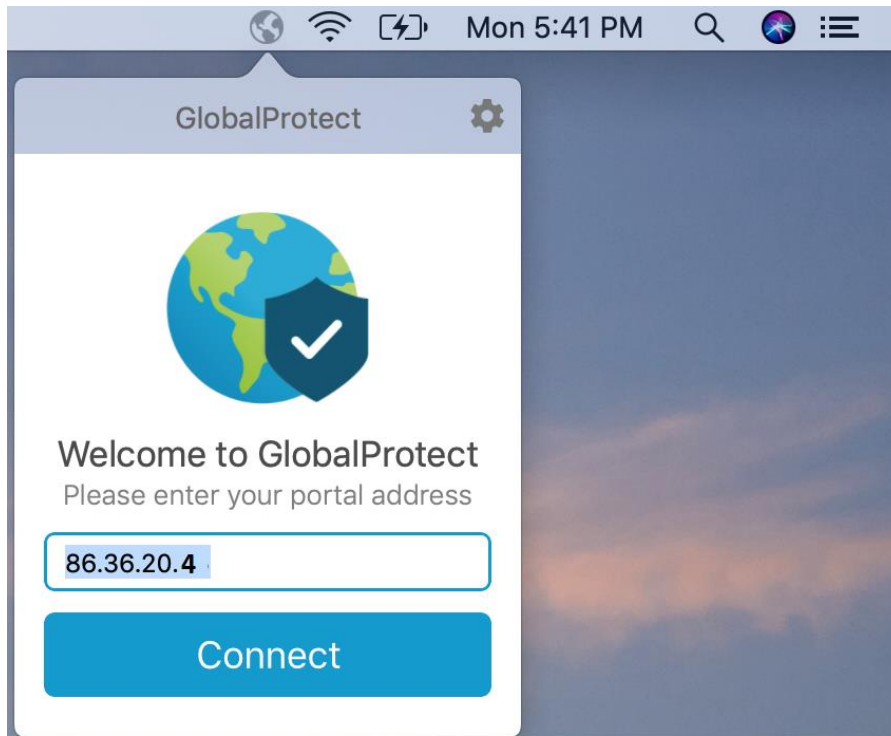
In the Trust section, please select “Always Trust” and then close the dialogue box.



CONNECTING TO VPN

To connect to the VPN, the VPN Global Protect icon should be on the upper right hand side of the taskbar.

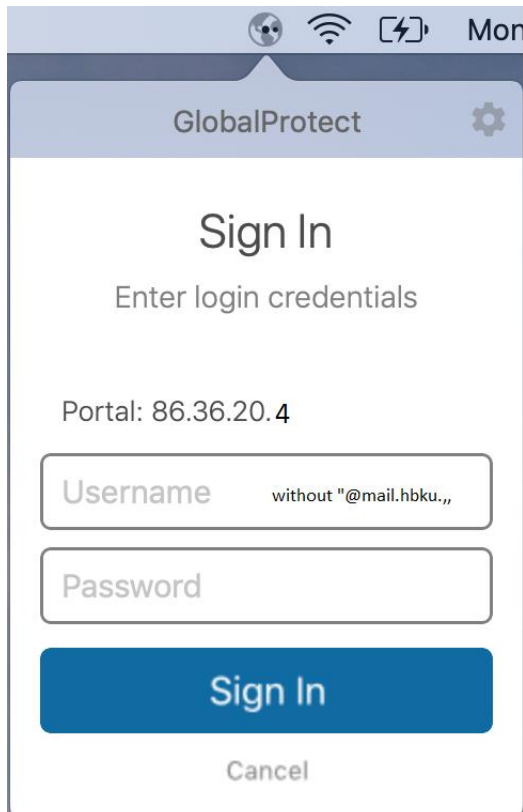
Click on the icon and for the portal address please type **86.36.20.4** then click **“Connect”**.



You will be asked to input your HBKU username and password.

NOTE: For the username, there is no need to put the entire HBKU email.

Then click **“Sign In”**



GlobalProtect

Sign In

Enter login credentials

Portal: 86.36.20.4

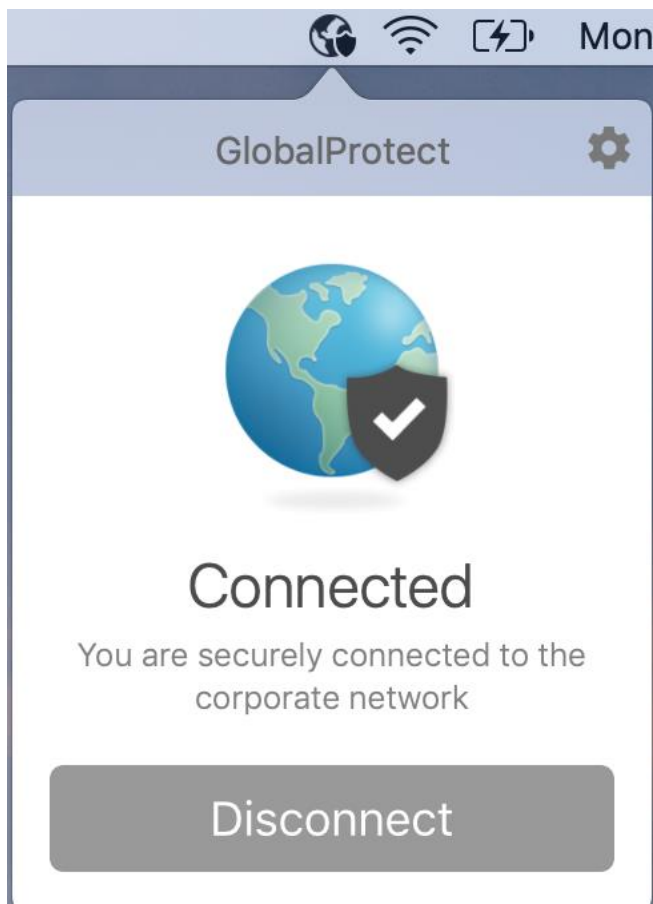
Username without "@mail.hbku.,,

Password


Sign In

Cancel

The VPN should now be connected.



GlobalProtect



Connected

You are securely connected to the corporate network

Disconnect