QLM MOBILE APPLICATION

Application Overview

- Simple, Easy & Quick
- Integrated with Anoud Medical
- Single Login for Mobile App & Member Portal (Web)
- Integrated Chat Module (Will be replaced by Chat bots)
- Customized Push Notifications
- Many more …….

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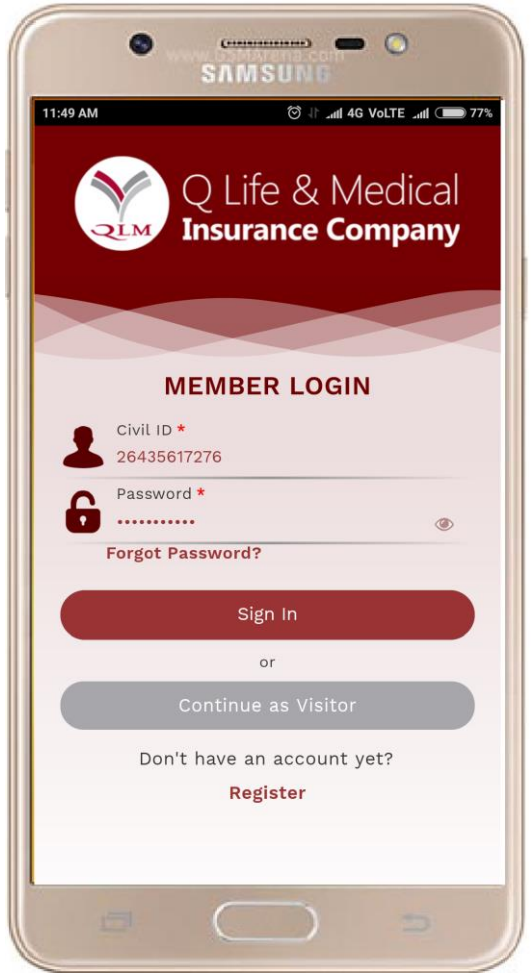
Welcome Screen

- This screen is used to select language for application “English” or “Arabic”

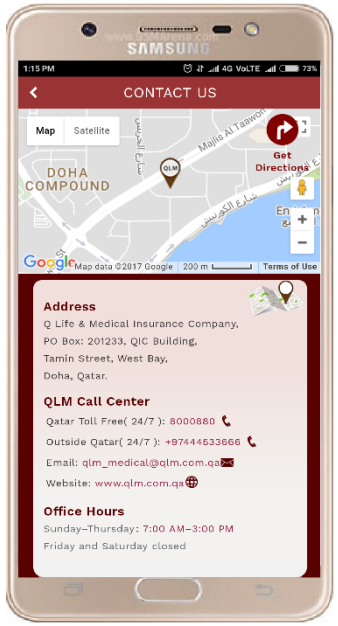
Login Screen

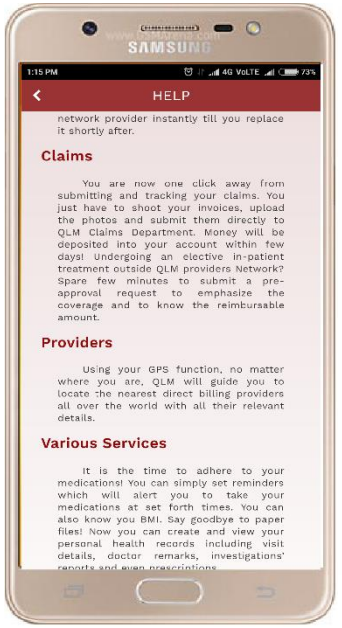
- Same Login credentials for QLM Online Member Portal & Mobile Application

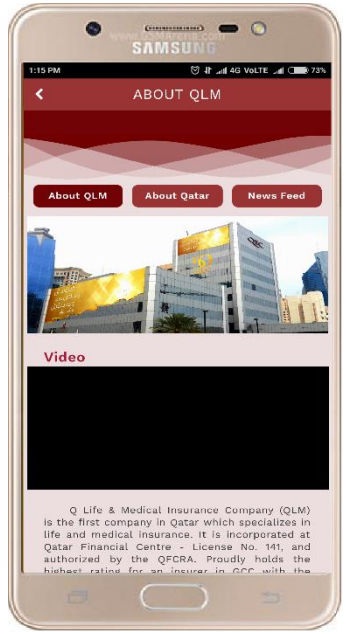


Login as a visitor

- QLM App allow to login as a Visitor without registration.
- Contact US
- Help
- About QLM
    - About QLM
    - About Qatar
    - News Feed (Live from QIC Group Website)

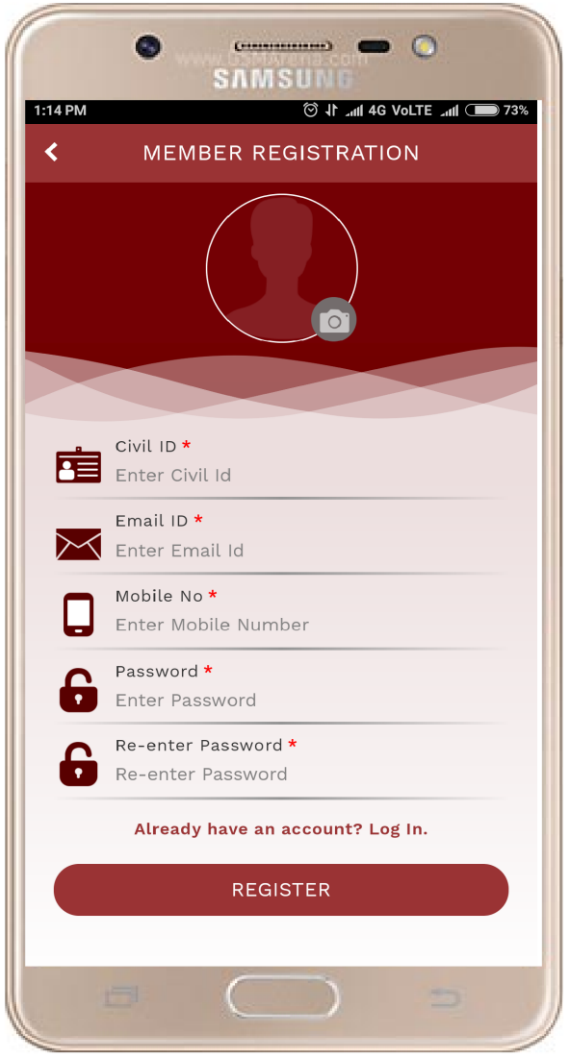






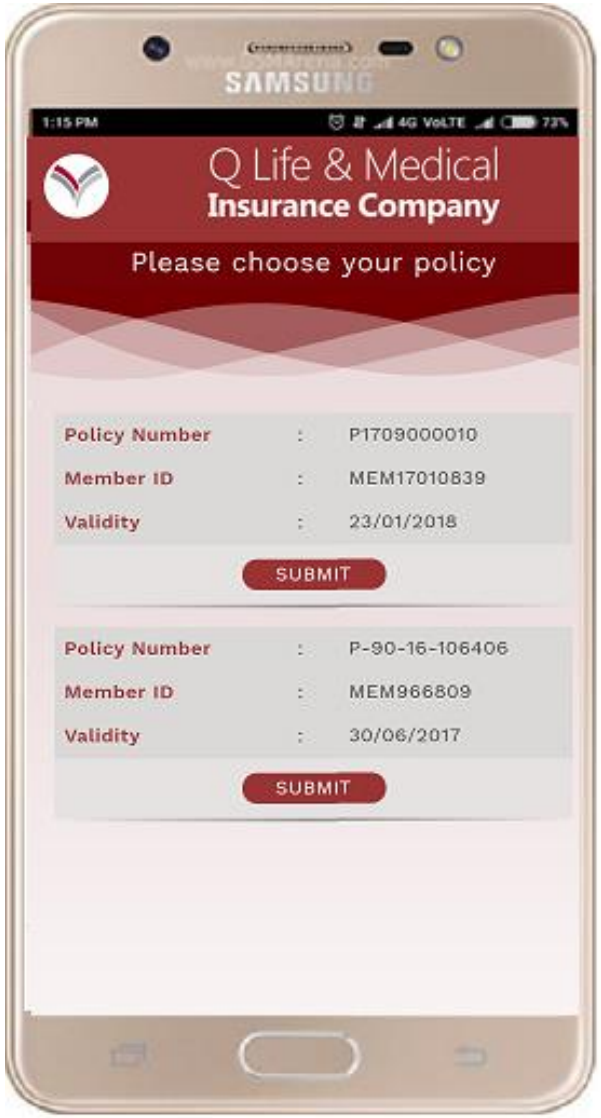
Registration Screen

- This screen is used register the member (Active Member).
- Option to add member profile photo either from device or through camera interface.
- Mandatory fields to create members are Civil ID, Email ID, Mobile No and Password.



Policy Selection Screen

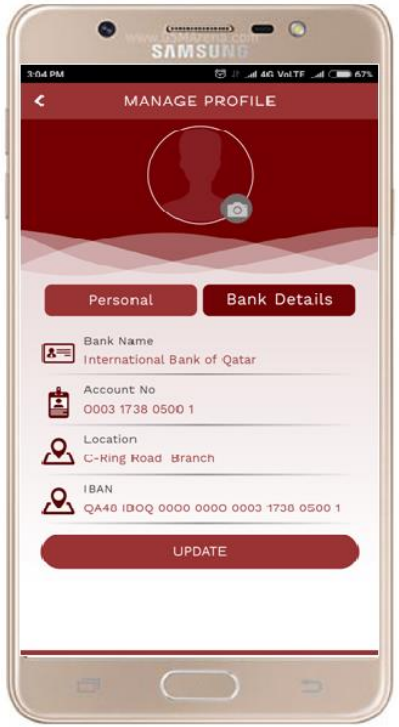
- Facility to view the Expired Policy for 60 days
- After 60 days, old policy will not be shown and application takes directly to the home screen with Active Policy



Home Screen

- **Chat with QLM**
  - ✓ Facility to Attach Pictures & Voice Recordings
- **Policy**
  - ✓ View Benefits, Insurance Card & Health Certificate
- **Claims**
  - ✓ Intimate Claim (Principal Member + Dependents)
  - ✓ Track Claims
  - ✓ Claims Experience
- **Providers Search**
  - ✓ Search Providers
  - ✓ View Provider Location & Driving directions
  - ✓ View Facilities/Doctors
- **Services**
  - ✓ Medication Reminder
  - ✓ Heath Records
  - ✓ BMI Calculator
  - ✓ Emergency Numbers
- **Health Tips**
  - ✓ View Health Tips
- **Contact Us**
  - ✓ Contact QLM (Driving directions from current location)
- **Help**
  - ✓ How to use Mobile App
- **About QLM**
  - ✓ Information about QLM, Qatar
  - ✓ Live News Feed (From QIC Group Site)

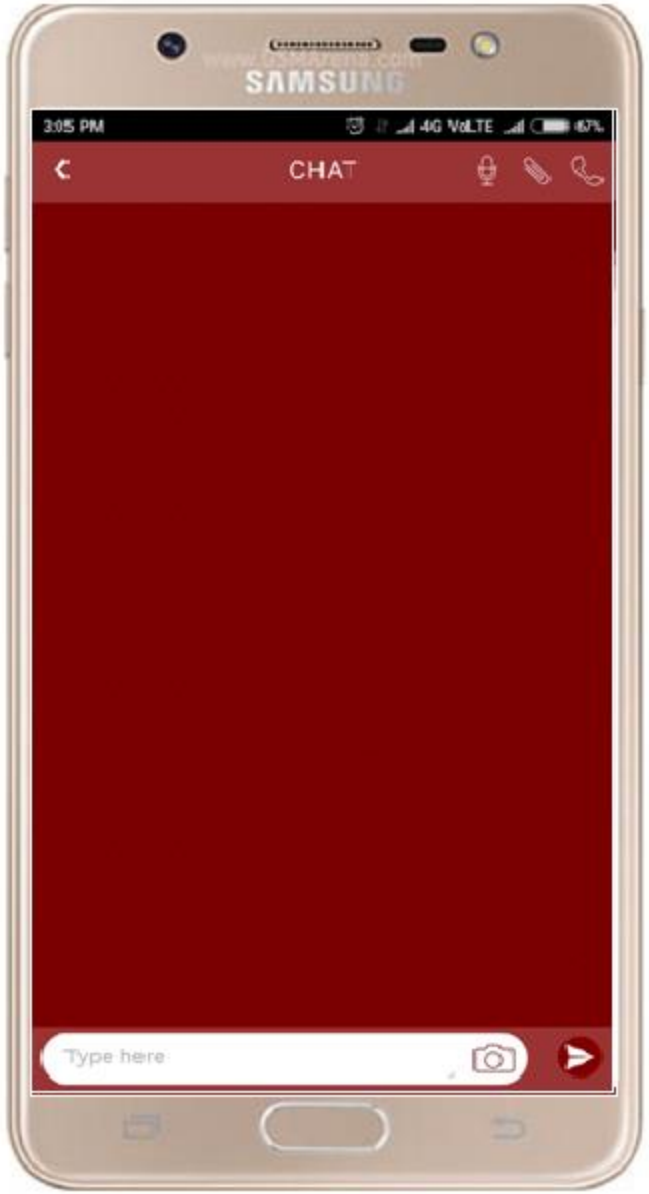
Home Screen Menus



- Used to update the Personal Information & Bank Details (Principal Member)
- Change Language from Arabic to English or vice versa
- Logout from application

Features - Chat

- This feature allow to chat with QLM Staff
- Option to send voice messages, pictures (From Gallery & Camera)
- Push Notification while receive an update from QLM



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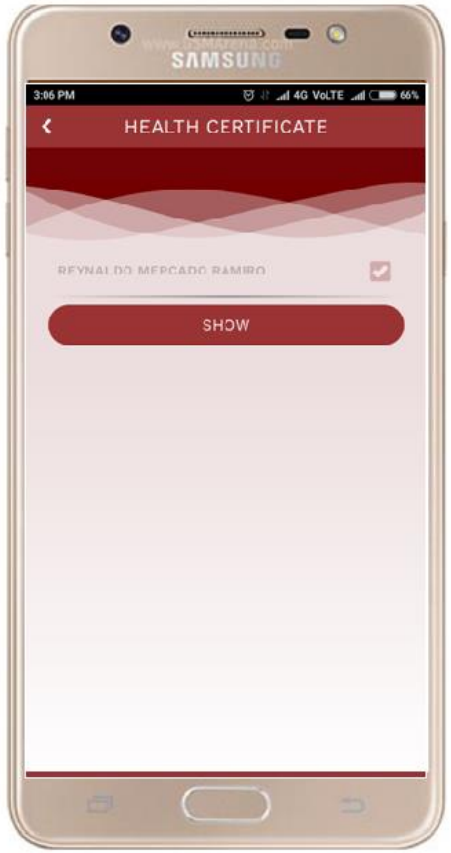
Features - Policy



- This feature allow to view member policy information like policy number, member name, member id, plan, validity and Employer information
- Further its allows to view benefits limits in real time
- Option to view or print health certificate and insurance card (PDF will be downloaded to Mobile)

Features - Claims

- This Features allow members to claim submission in one click (Either for Principal Member / Dependents)
- Facility to Attach up to 5 Documents
- Members can Track the Claim Status and Facility to Appeal for Rejected/Partial Approved Claims
- Facility to attach documents during Appeal
- Claim experience report can be downloaded
- Real time Integration with Anoud

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Features - Claims

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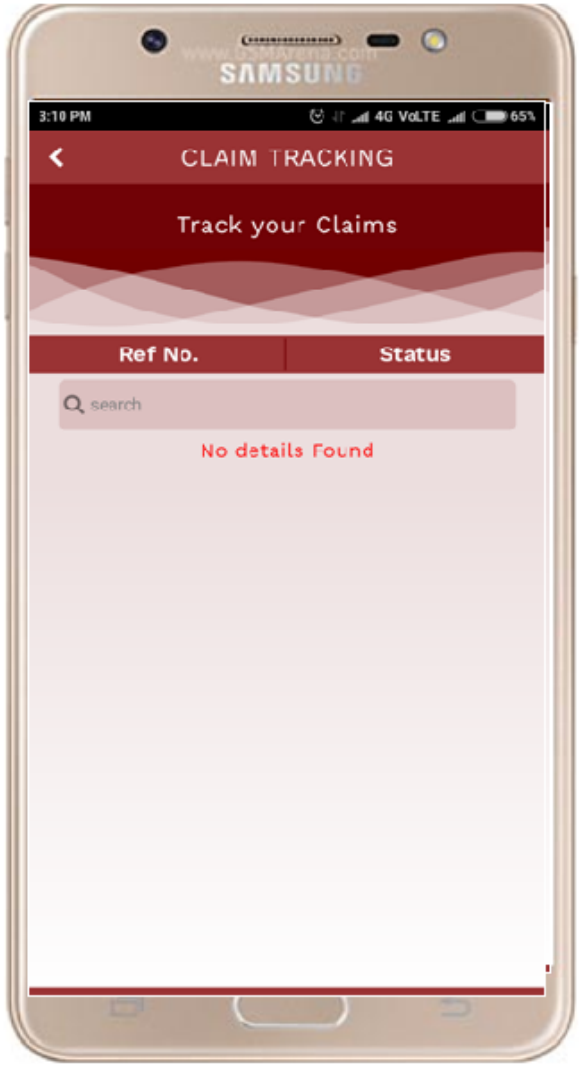
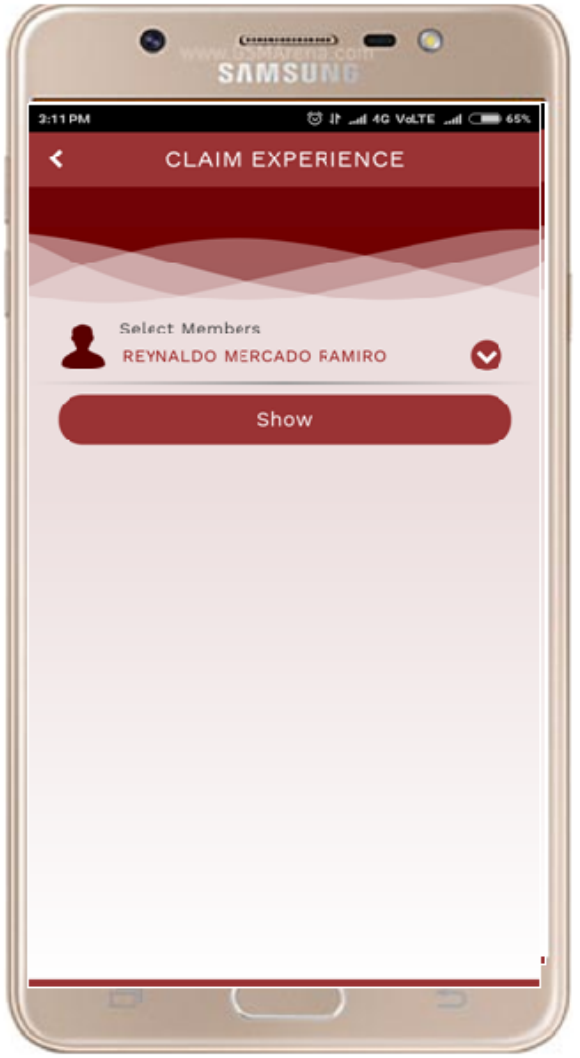
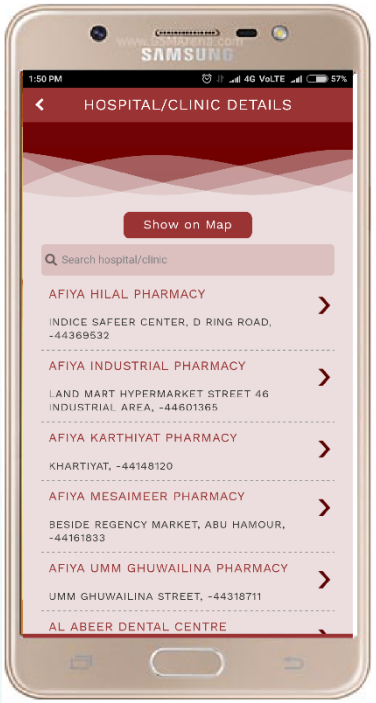
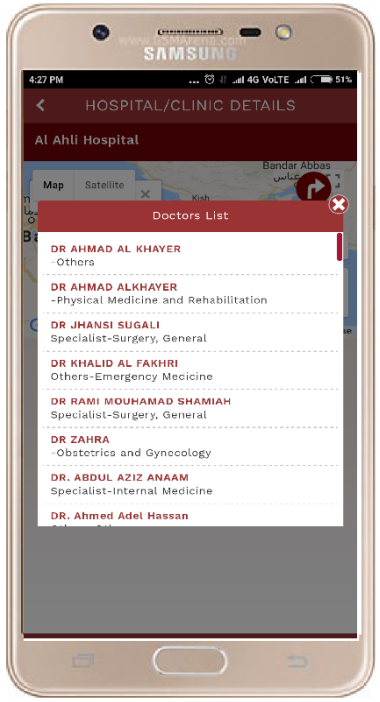
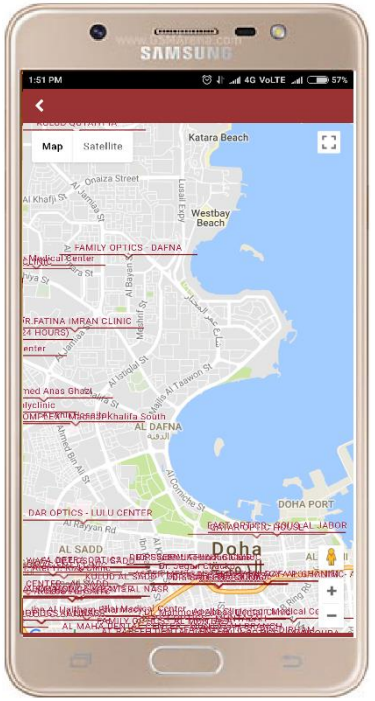


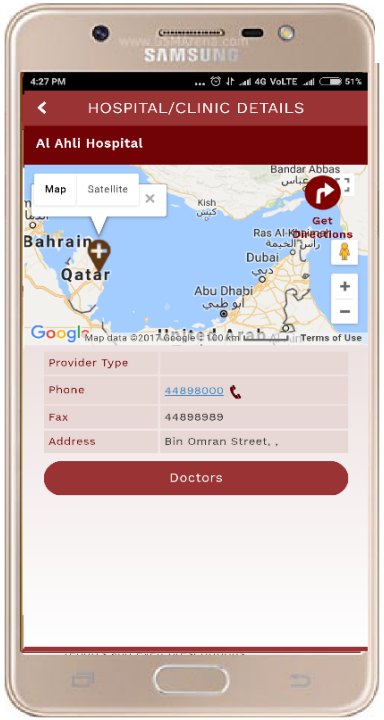


Features - Providers





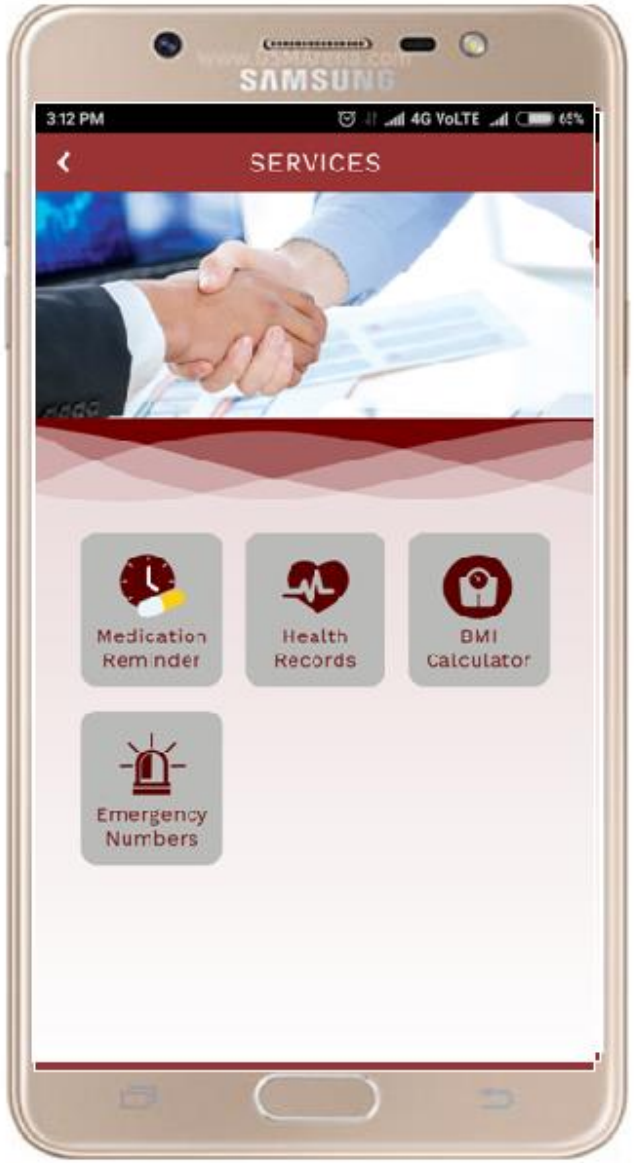




- Member Application Providers are listed based on Various search Criteria
- Get the driving locations from the current location of device to the selected Hospital
- Real Time Integration with Provider Management

Features - Services

- Medicines reminder – Remind Members to intake the Medication at specific time as a Push Notification
- Facility to keep a track of Health Records
- Body Mass Index calculator to calculate weight as per height
- Emergency Numbers with Dial-In option



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Features – Health Tips

- This valuable information in One Click
- Daily Push Notification service about Health Tips

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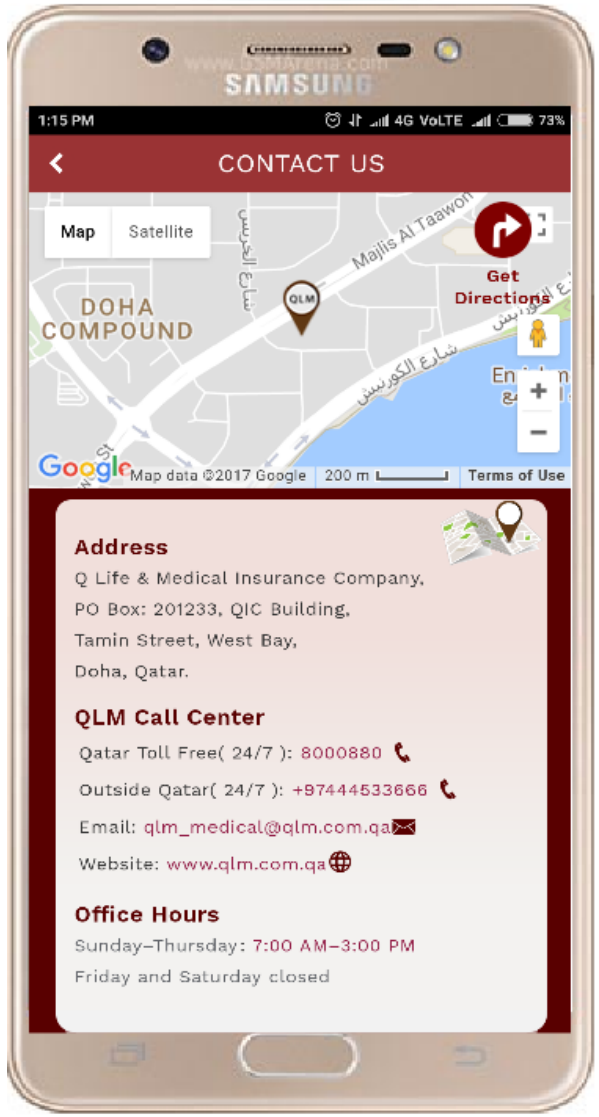
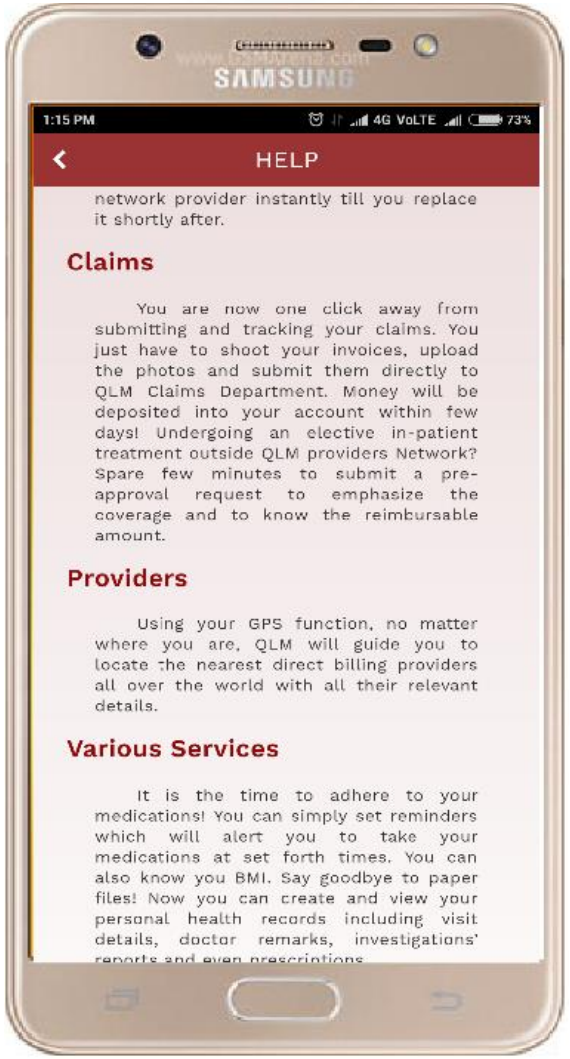
Features – Contact Us

- Contact QLM
- Direct Dial-in Option
- Driving directions from Current location top QLM Office



Features – Help

- Index of how to use the Mobile App



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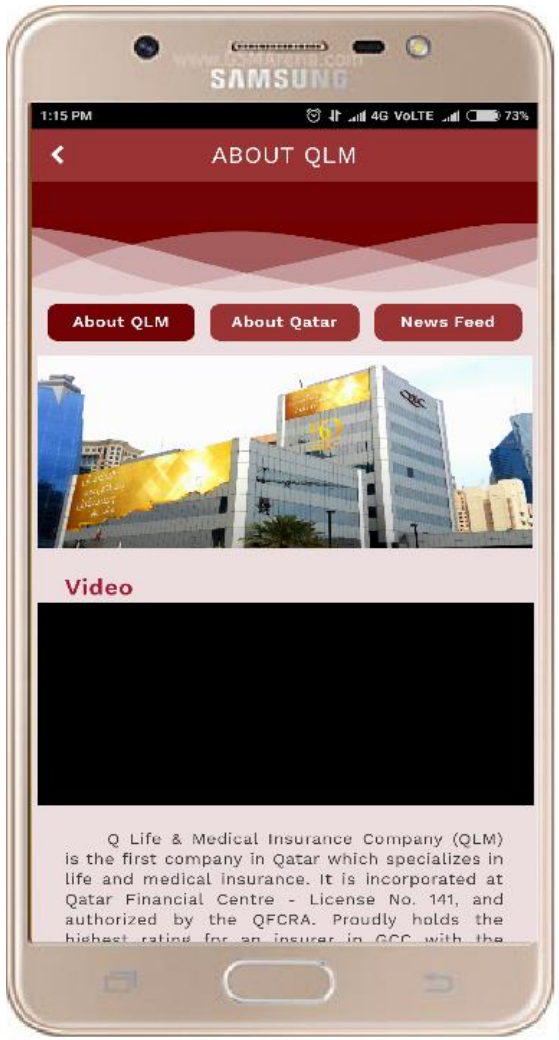
Features – About QLM

- Static Content about QLM
- Static Content about QLM
- News Feed from QLM Website (Integration with QLM Website)



Thank You

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