Login Screen

- Same Login credentials for QLM Online Member Portal & Mobile Application
Login as a visitor

- QLM App allow to login as a Visitor without registration.
- Contact US
- Help
- About Us
  - About QLM
  - About Qatar
Registration Screen

• This screen is used to register the member (Active Member).
• Option to add member profile photo either from device or through camera interface.
• Mandatory fields to create members are Civil ID, Email ID, Mobile No and Password.
Home Screen

- **Benefits**
  - View Benefits, Insurance Card & Health Certificate
- **Claims**
  - Intimate Claim (Principal Member + Dependents)
  - Track Claims
  - Claims Experience
- **Providers Search**
  - Search Providers
  - View Provider Location & Driving directions
  - View Facilities/Doctors
- **Pre-Approval Tracking**
  - View Pre-Approval status
  - Pre-Approval history
Features - Benefits

• This feature allows to view benefits limits in real time
• Further its allows to view or print health certificate and insurance card (PDF will be downloaded to Mobile)
• Option to view your table of benefits
Features - Claims

- This Features allow members to claim submission in one click (Either for Principal Member / Dependents)
- Members can Track the Claim Status and Facility to Appeal for Rejected/Partial Approved Claims
- Facility to attach documents during Appeal
- Claim experience report can be downloaded
- Real time Integration with Anoud
Features - Providers

• Member Application Providers are listed based on Various search Criteria
• Get the driving locations from the current location of device to the selected Hospital
• Real Time Integration with Provider Management
Features – Pre-Approval Track

✓ View Pre-Approval status
✓ Pre-Approval history
Services

• Medication Reminder
  ✓ Adjust your medications dosage and timing
  ✓ Get notification for your medication time
• BMI Calculator
  ✓ Calculate weight as per height
• Health Records
  ✓ View your Health Records
• Emergency Numbers
• Emergency Numbers with Dial-In option
• Health Tips
  ✓ View Health Tips
Features - Services

- **Medication Reminder**
  - Adjust your medications dosage and timing
  - Get notification for your medication time

- **BMI Calculator**
  - Calculate weight as per height

- **Health Records**
  - View your Health Records

- **Health Tips**
  - View Health Tips
Help

- FAQ’s
  ✔ A frequently asked questions and answers
- Help
  ✔ How to use Mobile App
Profile Menus

- Update Personal Information & Bank Details (Principal Member)
- About Us
  - Information about QLM, Qatar
  - Live News Feed (From QIC Group Site)
- QIC Insured
  - Information about QIC Insured.
- Change Language from Arabic to English or vice versa
- Logout from application
**Features – Reach us**

*Call Center:*

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Toll free number:
8000880 (inside Qatar)
+974-44533666 (outside Qatar)

Email to:
qlm_medical@qlm.com.qa

Cash Claims submission WhatsApp number:
+974-333 11 880
Thank You