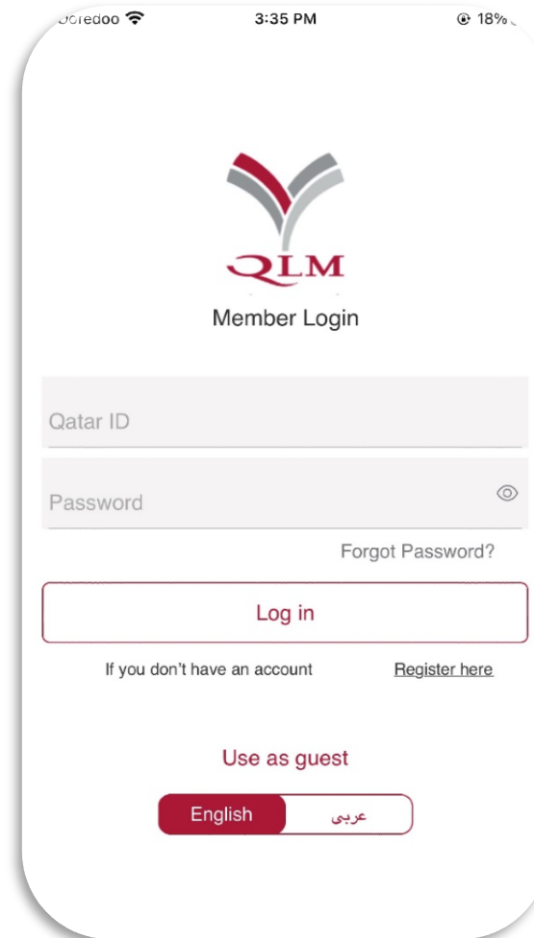





QLM MOBILE APPLICATION

Login Screen


- Same Login credentials for QLM Online Member Portal & Mobile Application



3:35 PM 18%


Member Login

Qatar ID

Password 

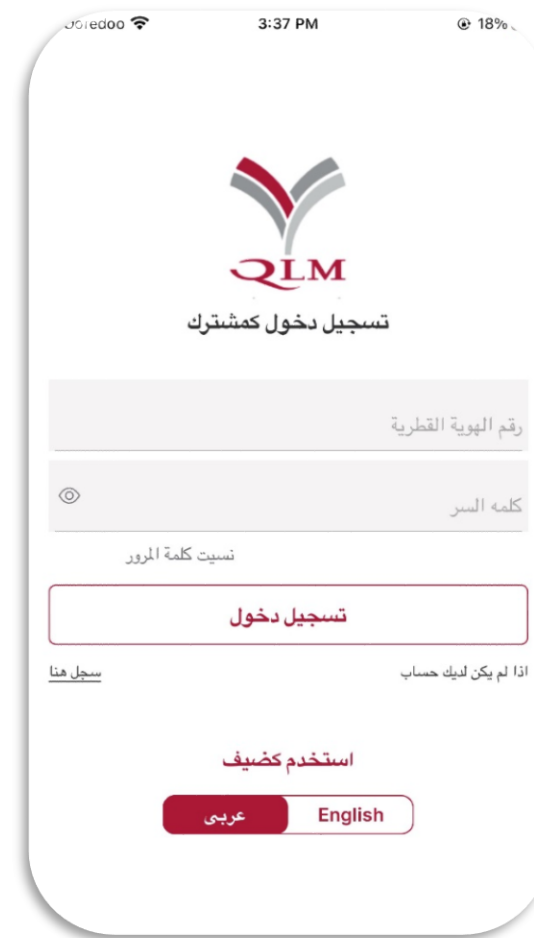
[Forgot Password?](#)

[Log in](#)


[If you don't have an account](#) [Register here](#)

[Use as guest](#)


[English](#) [عربي](#)



3:37 PM 18%


تسجيل دخول كمستخدم

رقم الهوية القطرية

كلمة السر 

[نسيت كلمة المرور](#)

[تسجيل دخول](#)

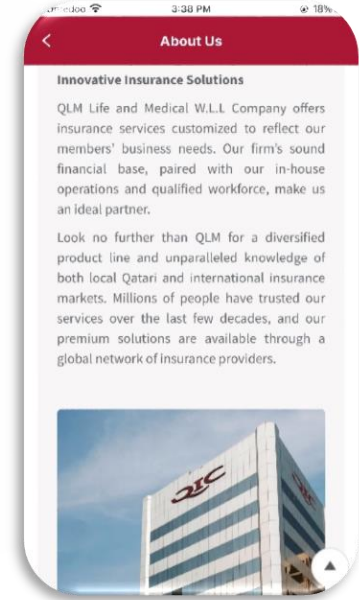
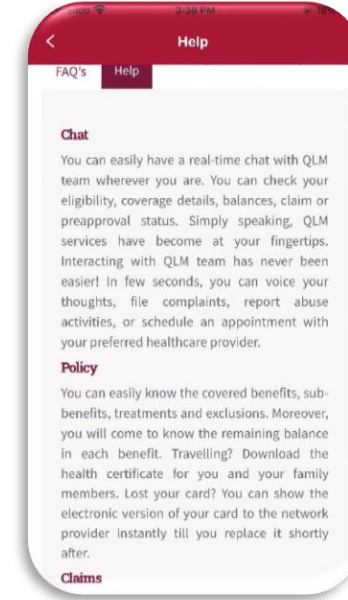
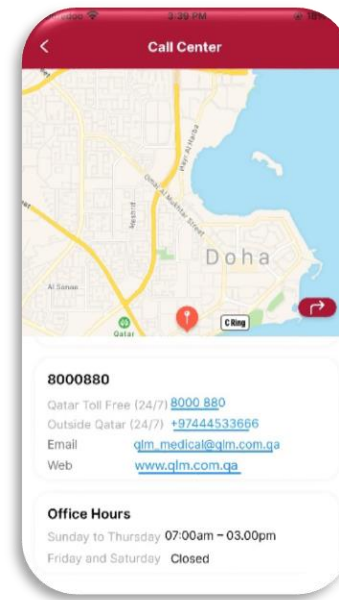
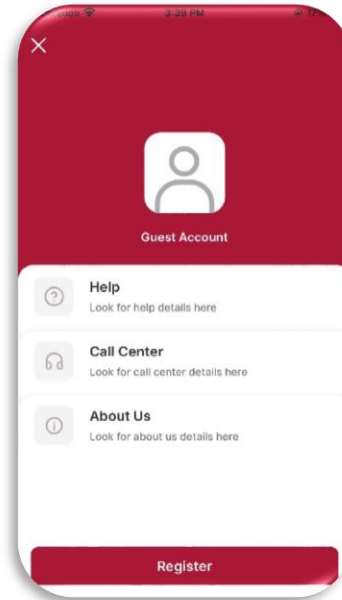
[سجل هنا](#) [إذا لم يكن لديك حساب](#)

[استخدم كضيف](#)

[عربي](#) [English](#)

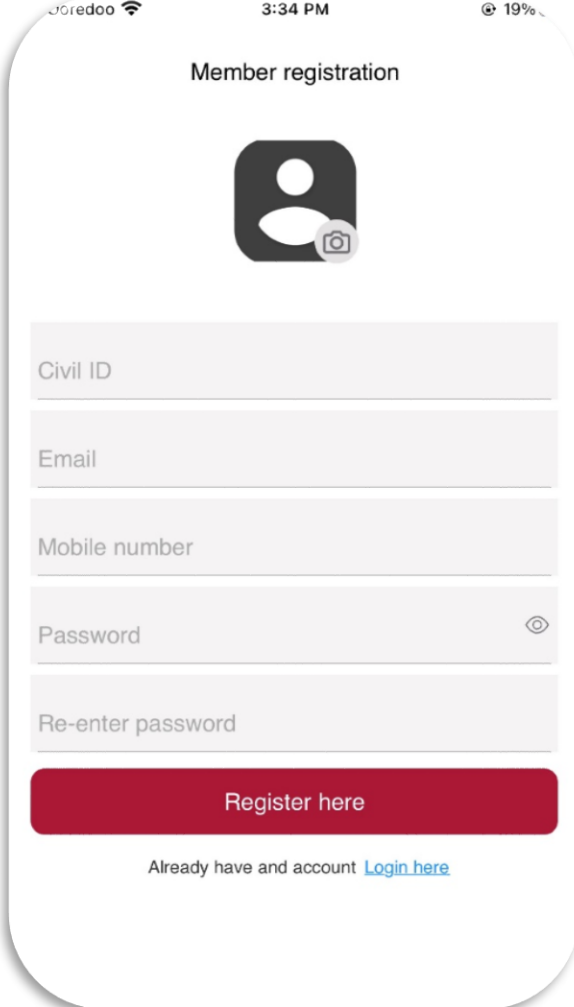
Login as a visitor

- QLM App allow to login as a Visitor without registration.
 - Contact US
 - Help
 - About Us
- About QLM
 - About Qatar



Registration Screen

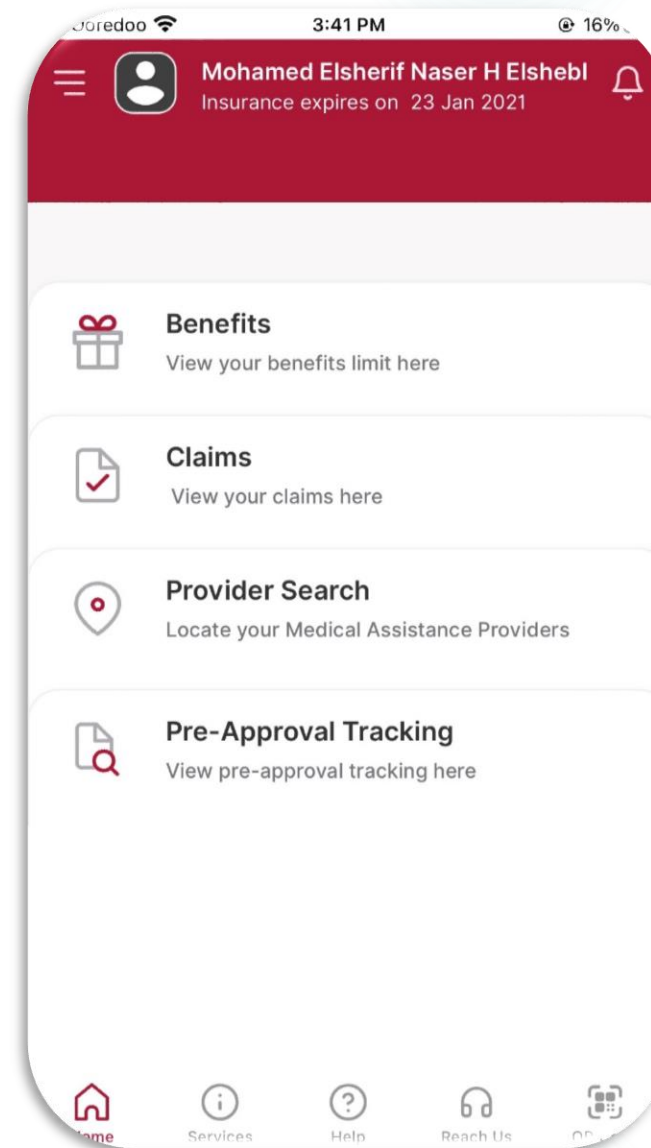
- This screen is used register the member (Active Member).
- Option to add member profile photo either from device or through camera interface.
- Mandatory fields to create members are Civil ID, Email ID, Mobile No and Password.



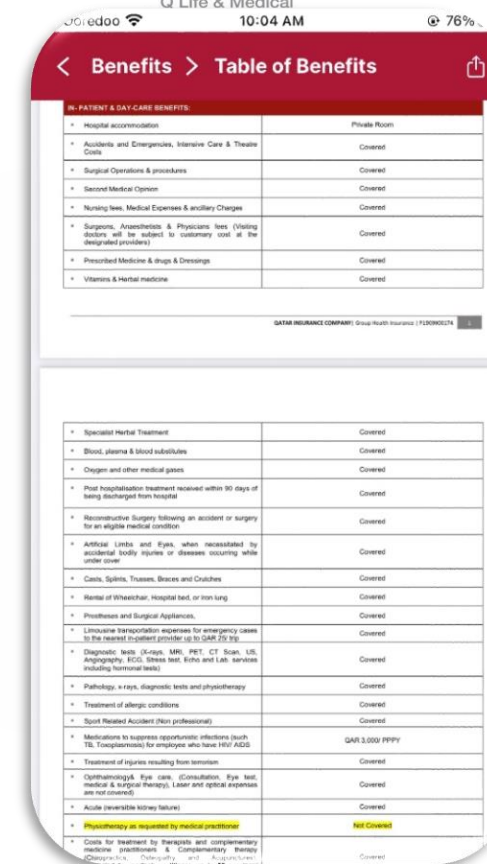
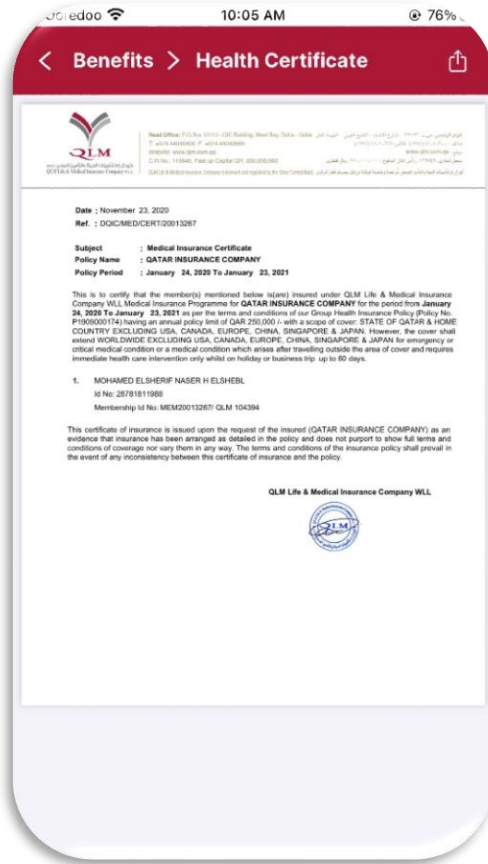
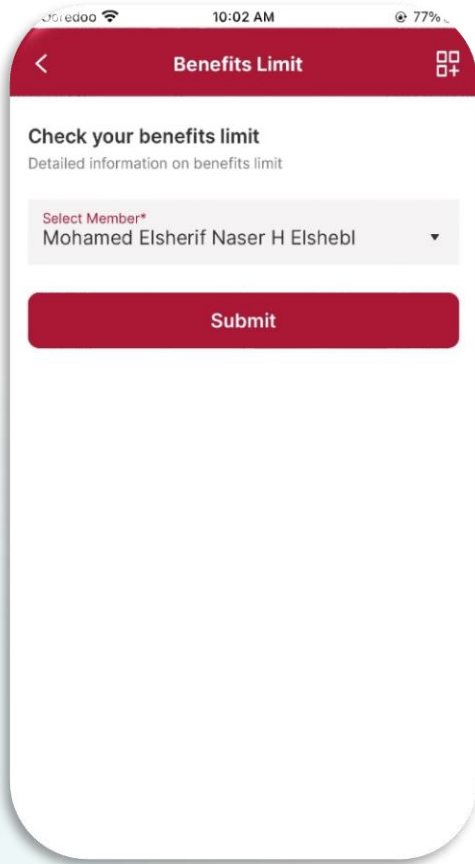
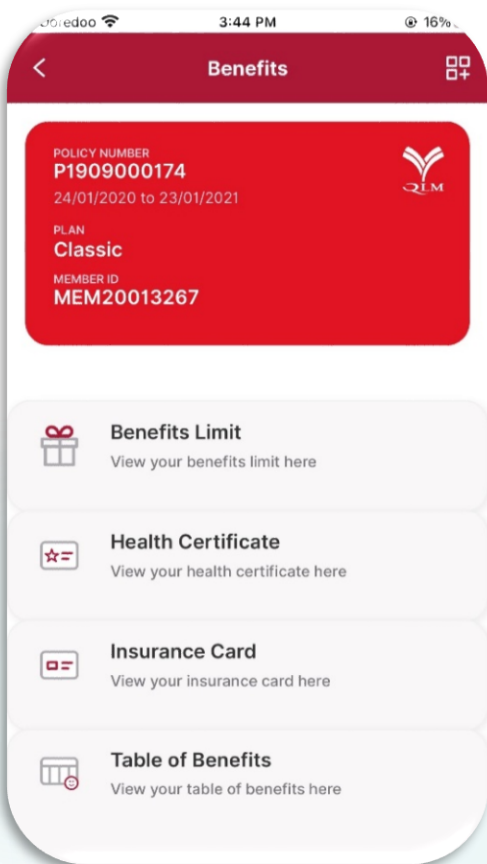
The image shows a mobile application registration screen for QLM. At the top, the status bar shows 'Ooredoo', signal strength, Wi-Fi, time '3:34 PM', and battery '19%'. The app title is 'Member registration'. Below the title is a profile picture placeholder with a camera icon. The form contains five input fields: 'Civil ID', 'Email', 'Mobile number', 'Password' (with an eye icon for visibility), and 'Re-enter password'. A red button labeled 'Register here' is at the bottom, with a link 'Already have and account [Login here](#)' below it.

Home Screen

- **Benefits**
 - ✓ View Benefits, Insurance Card & Health Certificate
- **Claims**
 - ✓ Intimate Claim (Principal Member + Dependents)
 - ✓ Track Claims
 - ✓ Claims Experience
- **Providers Search**
 - ✓ Search Providers
 - ✓ View Provider Location & Driving directions
 - ✓ View Facilities/Doctors
- **Pre-Approval Tracking**
 - ✓ View Pre-Approval status
 - ✓ Pre-Approval history



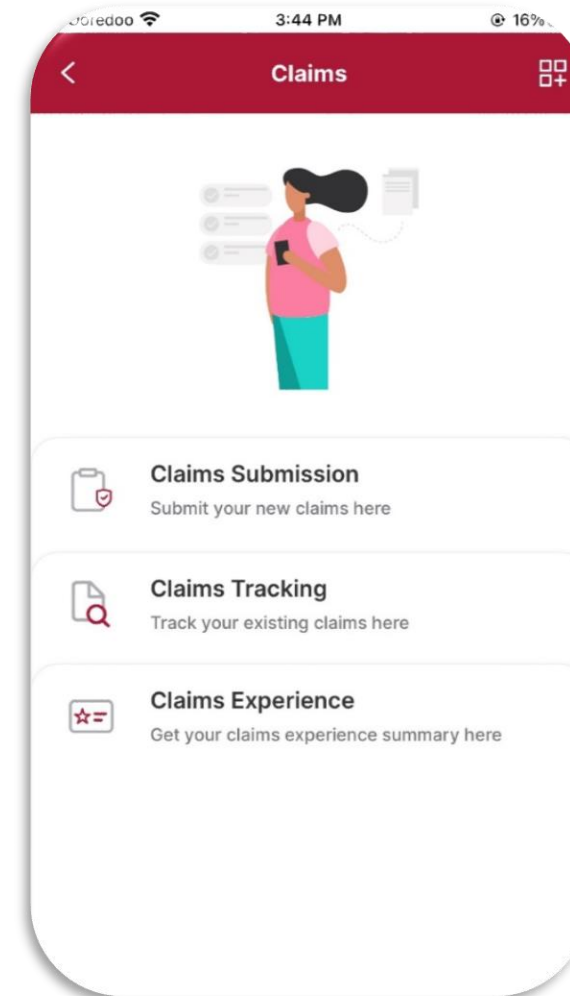
Features - Benefits



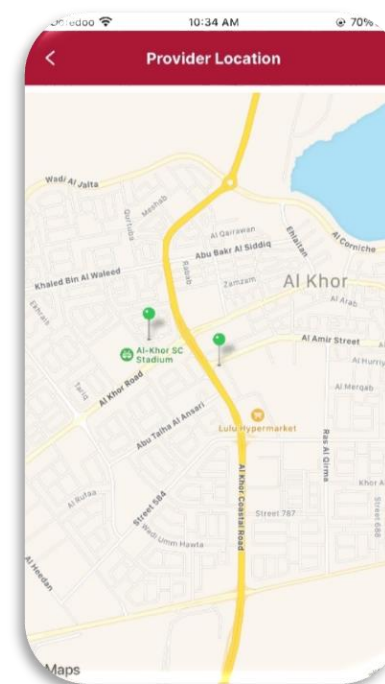
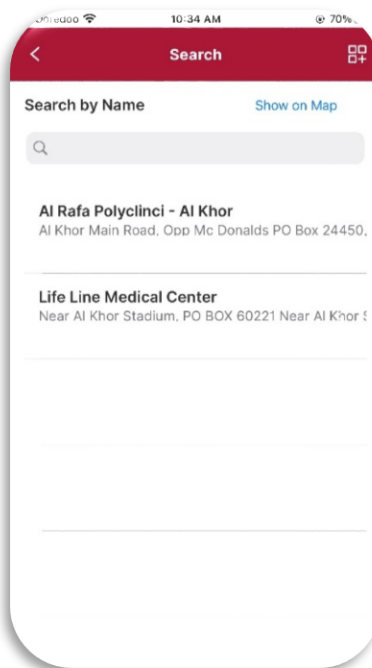
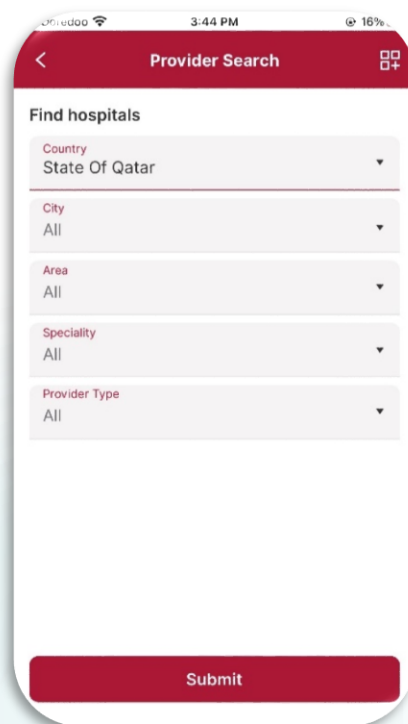
- This feature allows to view benefits limits in real time
- Further its allows to view or print health certificate and insurance card (PDF will be downloaded to Mobile)
- Option to view your table of benefits

Features - Claims

- This Features allow members to claim submission in one click (Either for Principal Member / Dependents)
- Members can Track the Claim Status and Facility to Appeal for Rejected/Partial Approved Claims
- Facility to attach documents during Appeal
- Claim experience report can be downloaded
- Real time Integration with Anoud



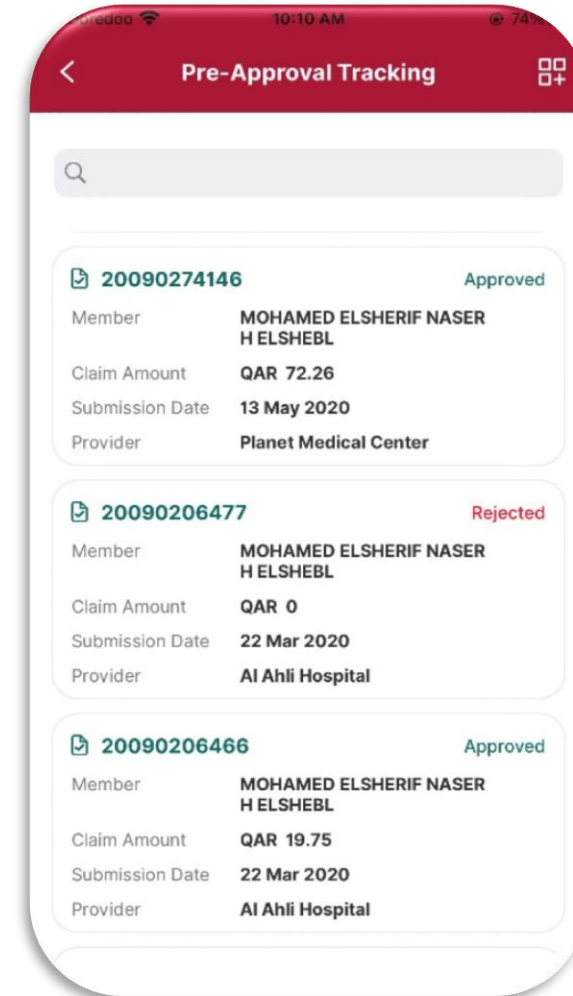
Features - Providers



- Member Application Providers are listed based on Various search Criteria
- Get the driving locations from the current location of device to the selected Hospital
- Real Time Integration with Provider Management

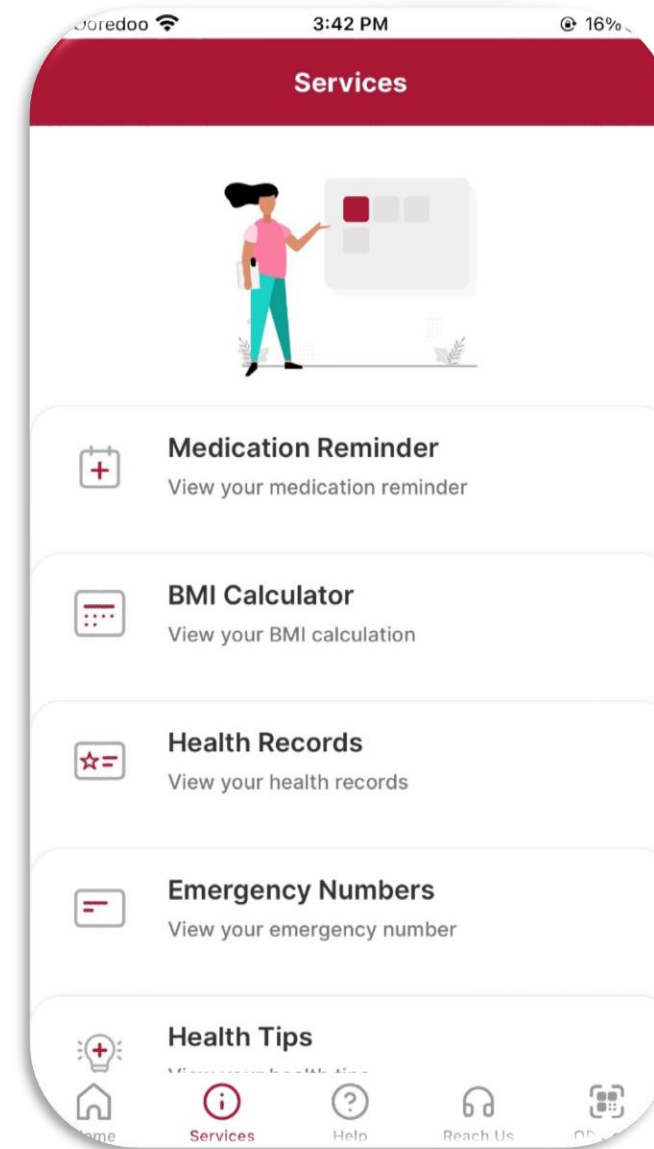
Features – Pre-Approval Track

- ✓ View Pre-Approval status
- ✓ Pre-Approval history

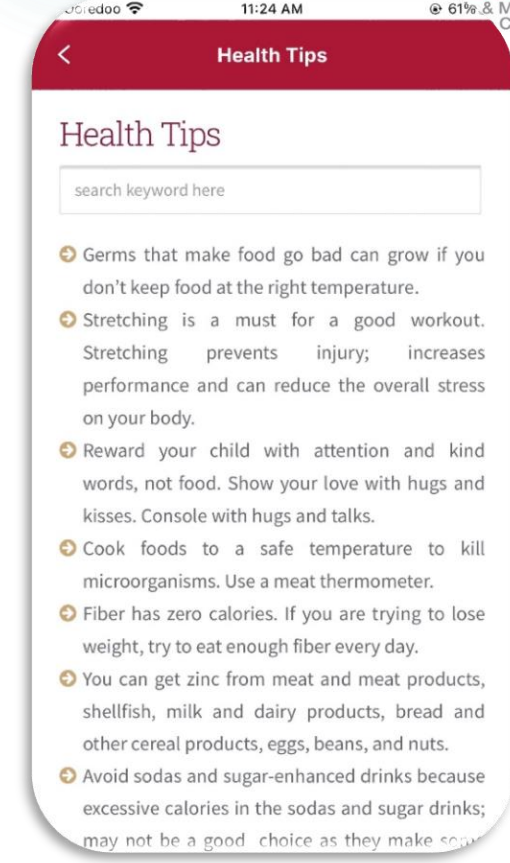
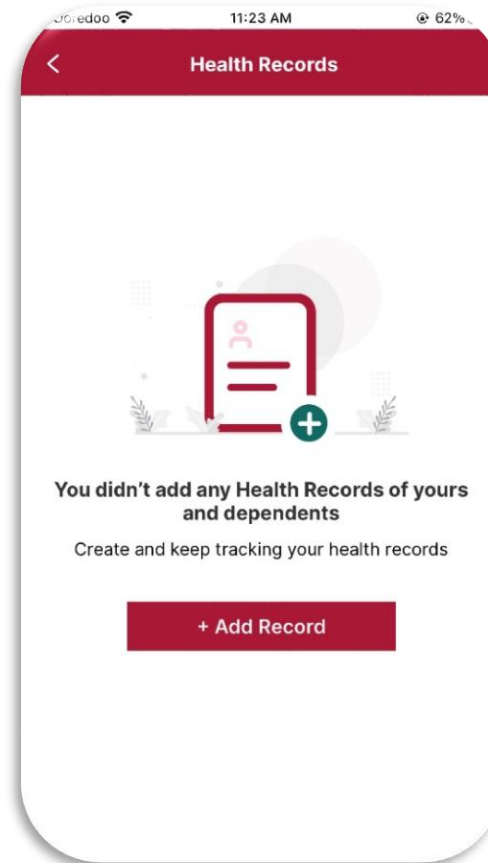
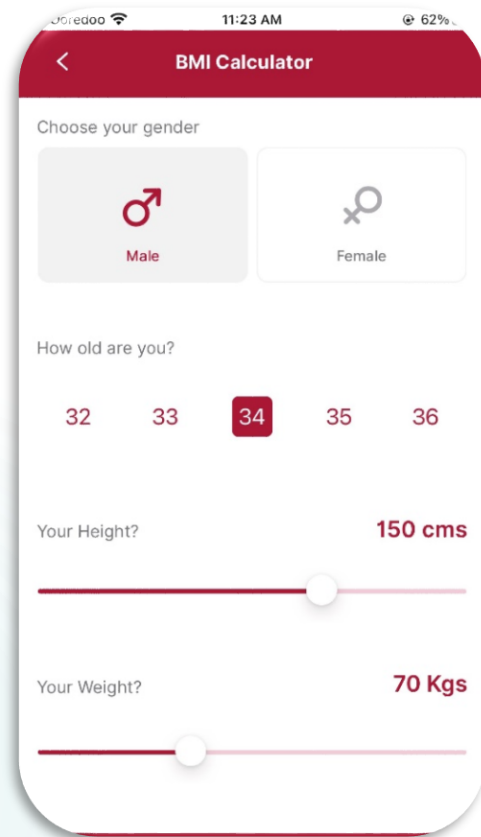
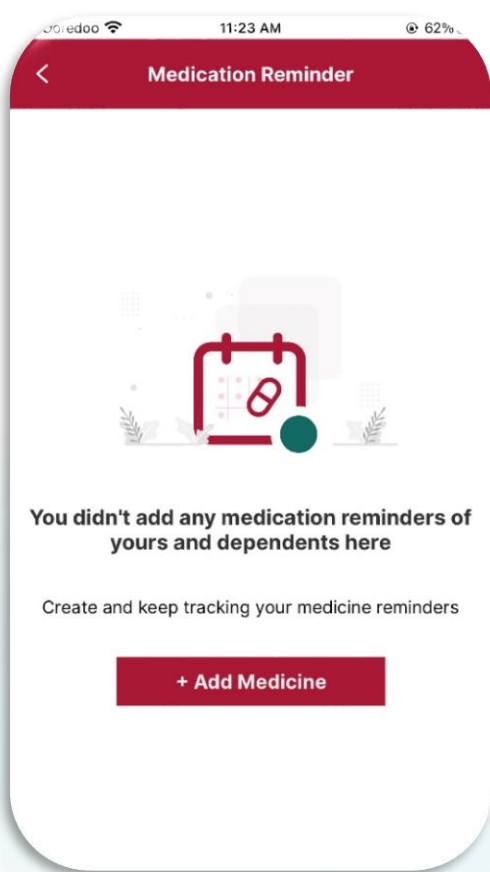


Services

- **Medication Reminder**
 - ✓ Adjust your medications dosage and timing
 - ✓ Get notification for your medication time
- **BMI Calculator**
 - ✓ Calculate weight as per height
- **Health Records**
 - ✓ View your Health Records
- **Emergency Numbers**
 - Emergency Numbers with Dial-In option
- **Health Tips**
 - ✓ View Health Tips



Features - Services



- **Medication Reminder**
- ✓ Adjust your medications dosage and timing
- ✓ Get notification for your medication time

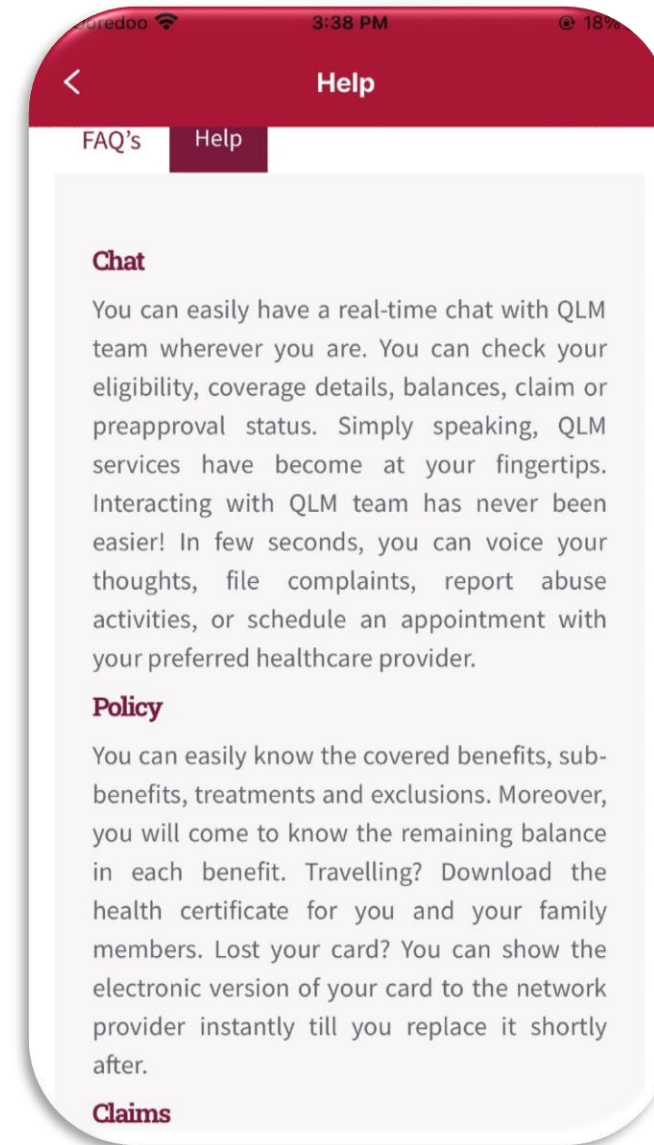
- **BMI Calculator**
- ✓ Calculate weight as per height

- ✓ **Health Records**
- ✓ View your Health Records

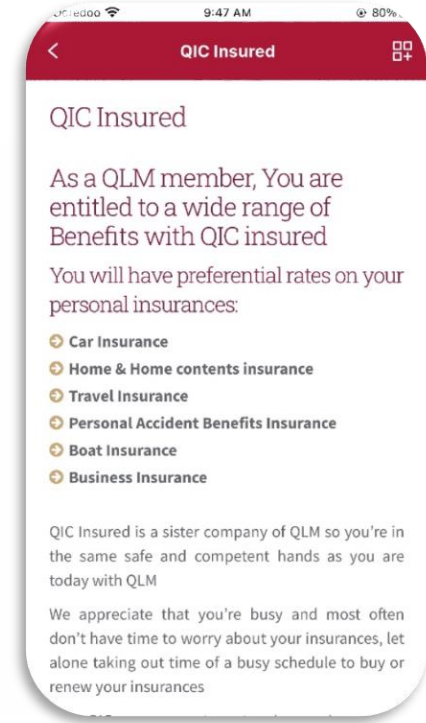
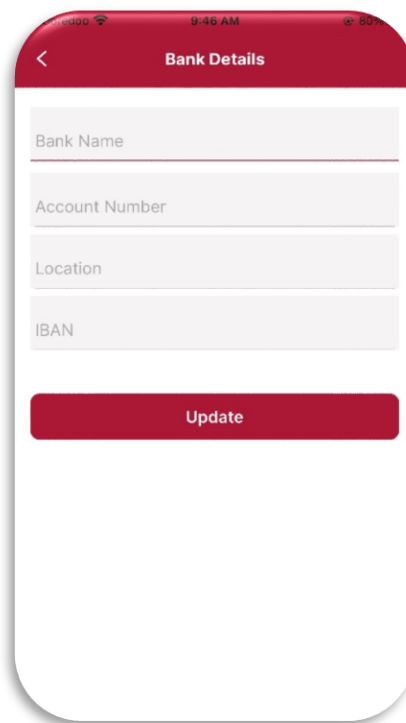
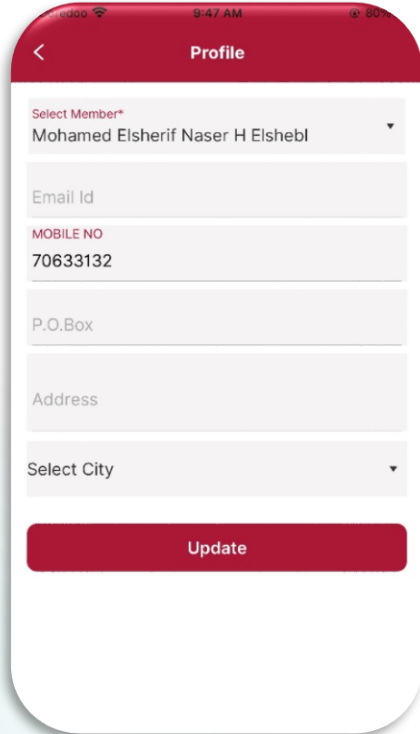
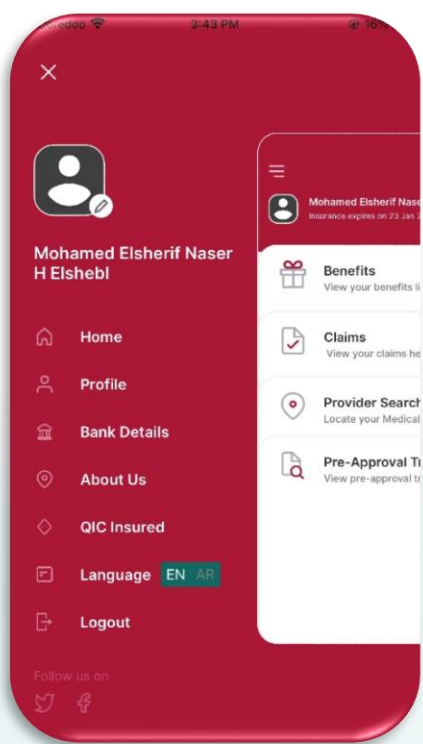
- **Health Tips**
- ✓ View Health Tips

Help

- **FAQ's**
✓ **A frequently asked questions and answers**
- **Help**
✓ **How to use Mobile App**



Profile Menus



- **Update**
Personal Information & Bank Details (Principal Member)
- **About Us**
 - ✓ Information about QLM, Qatar
 - ✓ Live News Feed (From QIC Group Site)
- **QIC Insured**
 - ✓ Information about QIC Insured.
- **Change Language from Arabic to English or vice versa**
- **Logout from application**

Features – Reach us



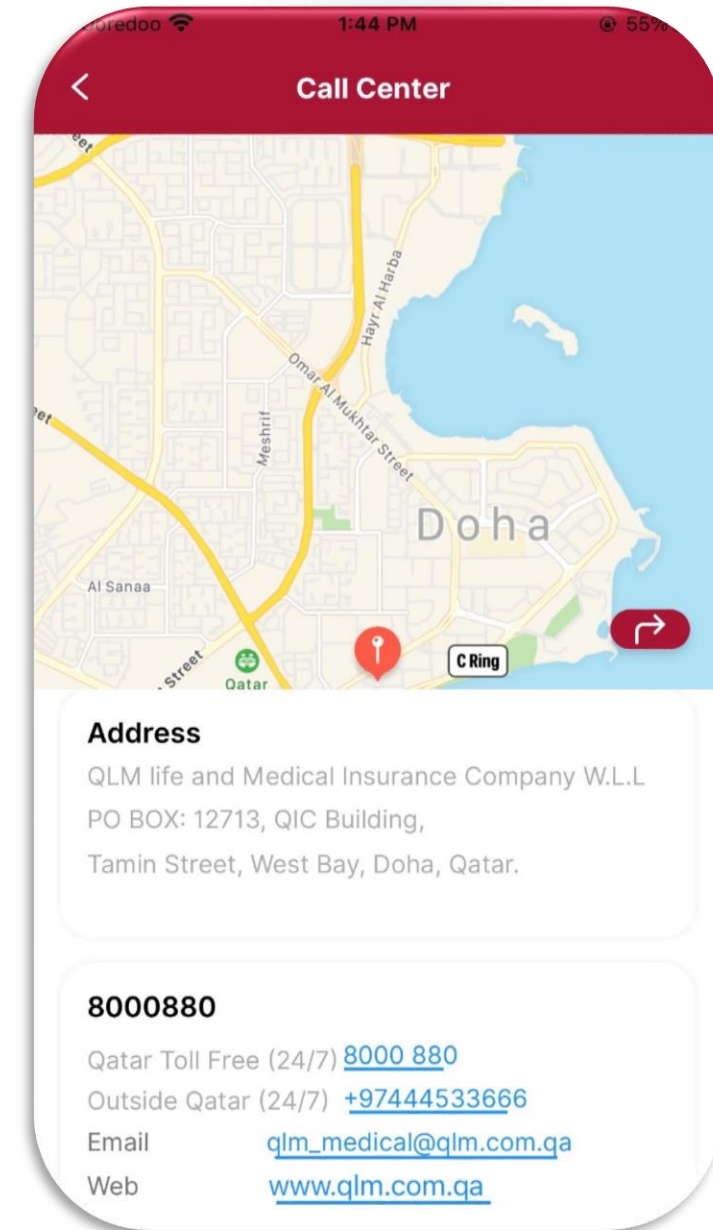
* Call Center :



Toll free number:
8000880 (inside Qatar)
+974-44533666 (outside Qatar)

Email to:
qlm_medical@qlm.com.qa

Cash Claims submission WhatsApp number:
+974-333 11 880



Thank You

QLM

Q Life & Medical
Insurance Company