

عضوفي مؤسسة قطر Member of Qatar Foundation

## **Student Financial Service Office**

## Guidelines

## **For Financial Aid Students**



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#### **Financial Aid User Account and Application**

The FA application process can be accessed online and is available during the following times:

- Financial Aid cycle for students making their first application: April 1<sup>st</sup> - May 31<sup>st</sup> inclusive.
- <u>Financial Aid cycle for returning students: February</u> <u>1<sup>st</sup> - March 2<sup>nd</sup> inclusive.</u>
- <u>Please note that according to your category (new</u> or returning student) you can only create an <u>application within the given dates.</u>

Students must first create an account to get a User ID/FA ID and password. This account will be used for the whole study period and not for one year only. To create the account/register please visit this link <u>www.fas.qf.org.qa</u>, and click New User Registration. Make sure to consider the following:

User ID:	
Password: Sign in Eggad Your Password 2 New User Registration	<ol> <li>New Users: Please click on the New User Registration Link to register a new account for logging in into the PeopleSoft system.</li> <li>Please note that the new accounts registered are not active till they are verified by the Universities at Education City.</li> <li>If you have any questions or concerns, please contact the concerned departments below.</li> </ol>
Financial Aid System 1. We will be accepting applications for new and returning students. 2. Financial Aid cycle for fresh students starts from first of April until end of May of every year. 3. Financial Aid cycle for returning students starts from first of February until 2nd of March of every year. 4. For any questions please contact OF Financial Aid office via e-mail fa@gdr org qa	Scholarship System 1. Scholarship Applications can be submitted between 1st May and 15th June of every year. 2. Only returning Students who achieve a GPA of 3.600 and above are eligible to submit an application, which is not guaranteed for selection. 3. Applicants must have had spent alleast two semesters in one of the EC Branch campuses. 4. For any further questions please contact Scholarship office at sch@qf.org.qa.

- 1- Use a valid email that you will be checking frequently in order to be able to respond promptly to Student Financial Service emails. You can include more than one email and choose one as the preferred one for correspondence
- 2- Include a valid passport number
- 3- Write your first and last name as given in your passport (Note: FAS and FA application work only on English-language software)

After following the process above, your FA account will be created. You will then receive a notification via email that will include details of your new user ID and password (you should immediately change your password to a more personalized one). Please note the following: <u>This notification does not mean you can use your financial aid account or create an FA application as you first need to receive an activation notification from the university where you study. Student Financial Service will not activate the FA account until activation notification has been received. If for any reason your FA account is not activated for more than 5 working days, you should contact the registrar at your university and seek an explanation.</u>

After you access your account and reset your password, you should click on "apply for financial aid".



#### Page 1:

- 1- Current address (the place where you live during your study period) and your contact number, plus your permanent address (the place where your family lives) and a contact number for your family. Please note that if your family is not residing in their home country for work reasons, register where your family resides for work as the current address and the home country as the permanent address.
- 2- Mention the family's current country of residence: this must reflect on National ID information on page 2 of the financial aid application. For example: if the family resides in Qatar you must provide your parents' residence permit information. Otherwise you will need to provide their passport/national ID information. In case your family is not residing in Qatar, you will need to provide their passport details in order to fill in the "national ID information" requirement on p2.
- 3- A copy of your valid passport.
- 4- Your university admission letter.
- 5- Latest transcript and/or enrolment letter (for student who have completed at least one university semester)
- 6- GPA (applicable only for those who have completed at least one semester in the university)
- 7- You must tick "attended term", and choose "Education City, Doha" for terms attended in Qatar campus and "study abroad" for terms attended abroad.
- 8- If only attending for one term/semester, you must provide an official letter from your university to state the same, along with the reason for being on leave.

Your Address Details			—
	Click on the Description Tag after you click the		
Address Type CURRENT	search lens to sort for the country name.		
Building No. and Name	0		
Street No.& Street Name			
P.O.Box no.			
City	Country	Q	
Phone: (0)	Mobile: (0 )		
Address Type PERMANEN	Click on the Description Tag after you click the	same as current address	
	search lens to sort for the country name.		
Building No. and Name	0		
Bulluing No. and Name			
Street No.& Street Name			
Street Hold Street Halle	[		
P.O.Box no.			
City	Country	Q	
Phone: (0)	Mobile: (0 )		
General Information			
Date of Birth:		lace (country):	
Parent's country of reside Are you planning to live in		•	
Have you previously appli	- 010 010		
	nding a college/university for the first time	Residents of I	Doha and areas near Doha are not
· · · ·	sferring from another college/university	aligible to apr	bly for Housing FA. Qatar residents
-	urning student		
Marital Status Single	•	must provide pi	roof of address (e.g. rent contract) if
			living far from Doha



		Member of Qatar Foundation
Nationality		Copy of student valid
Country		passport, Qatar Resident
		permit and home issued
National ID details		government ID (other than
National ID details		passport) are to be
Country of citizenship This Part is filled based on data		uploaded in this section
National ID Type entered while creating student	National ID Number	uploaded in this section
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2 Add attachment	View attachment	Passport V + -
3 Add attachment	View attachment	Resident Per 🗸 🛨 🗖
Branch Campus   Academic Program	it Term 1101 Q	Tick "attended term", and
	iding? Term Attendence	choose "Education City,
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2 1302 Spring 2014 Education City, Doha 🔻 🔽	TERM ATTENDING	at your university's Oatar
University letter of admission	🖾 🛗 First 🚺 1 of 1 🖸 Las	
Add attachment Description	View File View attachment	campus and "study abroad"
		for terms attended abroad.
Previous Year GPA Details  GPA TypeQ GPA  Transcripts Personalize   Find  1 Add Attachment	View attachment +	To be completed by students who have at least completed one semester at
Document upload for Term not attended	Find First 🚺 1 of 1 💟 Last	If you attended university
Personalize  Find	First <b>1</b> of 1 <b>D</b> Last	for only one term/semester
	lable having supporting	you must provide an official
1 Add Attachment View Attachment V	± =	letter from your university
		stating this, along with the

reason for the leave.

#### Page2:

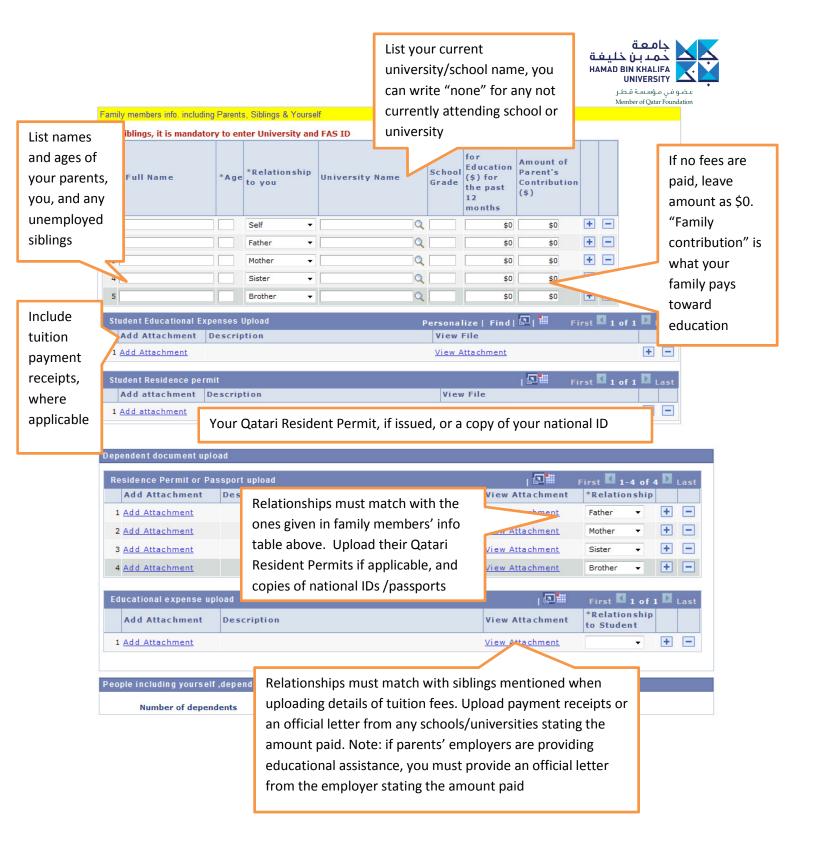
On this page you are required to provide the following information:

1- State your parents' current marital status. If you have divorced or deceased parents, you must provide an official certificate stating this status.



- 2- Father's full name, address, national ID, educational background, employment details
- 3- Mother's full name, address, national ID, educational background, employment details
- 4- Copy of your father's passport (or national ID if your father has not been issued with a passport).
- 5- Copy of your mother's passport (or national ID if your mother has not been issued a passport).
- 6- Your Resident's Permit (RP) if you are residing in Qatar
- 7- Your father's RP if your father is residing in Qatar
- 8- Your mother's RP if your mother is residing in Qatar
- 9- List any unemployed siblings and provide details of their passport/ national ID
- 10- Include siblings' RPs if they are residing in Qatar
- 11- List your siblings' school/ university name, if applicable
- 12- Your current school name and details of tuition fees (please provide payment receipts)
- 13- List any tuition fees relating to your siblings and detail the amount your family contributes toward their education
- 14- Official invoices and payment receipts for your siblings' tuition fees
- 15- If your parents are receiving educational allowances for their children from their employer, you should include official documentation from the employer to state the same in the "educational expenses" section.

Parent's Current Martial	Status		
<ul> <li>Married</li> <li>Seperated / Divor</li> <li>Parent divorced/de</li> <li>Add Attachment</li> <li>1 Add Attachment</li> </ul>	rced () Father living/ Mother deceased	) Other	State parent current martial statues, in case of a divorce or decease you must provide an official certificate stating the same.
Parent's Information			
Relation     Father       Full Name     Building No.       Street No. & Street Name       P.O.Box no.       City       National ID Information       Country       Q       Educational Backgrout		Country Q National	ID Number
Job Information Occupation / Job Title [ Employer	National ID information must match country of residence as given in page 1 of the application	Years with Emp	loyer





#### Page 3:

- 1- The amount your family is willing to pay towards your education for the upcoming academic year
- 2- Your father's annual income (their total salary and allowances or business income)
- 3- Your mother's annual income (their total salary and allowances or business income)
- 4- Your annual income (total salary and allowances or business income) if applicable
- 5- Your spouse's annual income (total salary and allowances or business income) if applicable
- 6- If a brother, sister or other legal guarantor is your income source, please include their income details in the section allocated for noting your spouse's income
- 7- An up-to-date official income letter from your father's employer
- 8- An up-to-date official income letter from your mother's employer
- 9- An up-to-date official income letter from the employer of any other legal guarantor (if applicable)
- 10- An up-to-date one-year stamped bank statement for each account owned by your father
- 11- An up-to-date stamped bank letter/account certificate (an official letter from the bank stating account ownership and account number) for each account owned by your father
- 12- An up-to-date one-year stamped bank statement for each account owned by your mother
- 13- An up-to-date stamped bank letter/account certificate (an official letter from the bank stating account ownership and account number) for each account owned by your mother
- 14- An up-to-date one year stamped bank statement for each account owned by yourself (if applicable)
- 15- An up-to-date bank letter/account certificate (an official letter from the bank stating account ownership and account number for each account) owned by yourself (if applicable)
- 16- An up-to-date one-year stamped bank statement for each account owned by your spouse or other legal guarantor (if applicable)
- 17- An up-to-date stamped bank letter/account certificate (an official letter from the bank stating account ownership and account number for each account owned) by your spouse or other legal guarantor (if applicable)
- 18- If a business is a business source, provide business registration papers, an up-to-date balance sheet and an up-to-date income statement. Provide one year of up-to-date stamped bank statements for this business and an up-to-date stamped bank letter. Also provide a business tax form (if applicable)
- 19- If real estate is an income source, or income comes from bank interest and dividends, emergency funds or pensions, provide amounts and any related official documents
- 20- Note: Any online bank statements must be stamped by the issuing bank

Exchange rate and family contribution	ution	
What is the present Exchange Rate	of your country's currency? e.g(1\$ = 3.65QAR)	1\$ =
Amount your family will pay towar	ds your education	\$0
	List the amount your family is willing to pay towards your education for the upcoming academic year	



_						_		Member of Qata	r Foundation
F	amily members annu	al income in US Do	llars						
	FATHER	Basic Salary	\$0	Utilities	\$0				
		Allowances	\$0		\$0				
		Housing	\$0		\$0	📉 In this	section	list annual income for	
		Daily	\$0	Others	\$0	father	mother	, yourself, or spouse	
		Transportation	\$0			Tatrici	, mouner	, yoursen, or spouse	
		Total	annual income	\$0					
	MOTHER	Basic Salary	\$0	Utilities	\$0				
		Allowances	\$0	Air Travel	\$0				
		Housing	\$0		\$0				
		Daily	\$0	Others	\$0				
		Transportation	\$0						
		Total	annual income	\$0					
								Provide an up-to-date	official income
								letter from your pare	nts' employer
	Income certific	ate							
	Income certif	icate for Pare	nts		Find   🗖   🕌	First 🚺 1 of	1 🛛		official in some
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	Emergency Fun	ls							
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				the coming year?	⊙Yes @N			List emergency fund	ls (if applicable)
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#### Page 4:

- 1- List any scholarship or other sources of funds you will be receiving during your time studying at university (excluding HBKU financial aid and family support), if applicable
- 2- List HBKU or university scholarships, if applicable
- 3- Students eligible for FAFSA or US Federal Aid must apply for FAFSA and US Federal Aid and list their awards
- 4- If you are receiving any of the above scholarship/funds, provide official documentation from the granting organization, stating the same.
- 5- Print out, sign and upload the Student Release form
- 6- Print out, sign and upload the Parent Student Declaration and Obligation form

List all the external agencies/ Foundations	/ Governments to which you are applyi	ng for financial aid or scholarships.
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Please attach documents fo	a an ab				
Please attach uocuments to	r each.				Choose type of fund and
	'Agency/ Foundation/ Government	*Amount	*Scholarship T	erm	scholarship. List granting
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Hamad Bin Khalifa Unive	rsity Scholarship Letter				academic year
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Add attachment	Description		View Fi	e	
1 Add attachment	Other granting organization	n scholarship	<u>View att</u>	achment	<b>+ -</b>
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			- J	both fo	orms. If links did not
List of all the Mandatory Uploads	for you			work,	visit hbku.edu.qa >
Student Release form	Download Stude	nt Release form		Admissi	ions and Aid > Financial
Parent and Student Declaration	Download Paren	t Student Declaration and O	oligation form	Aid, γοι	u will be able to get the
	Click Here for m	ore Info on Financial Aid		forms	as PDF copies. After
	Choose your financial guara	ntor that will sigr			and signing the forms,
	contract and declaration for	m, in case "other		-	em and upload them in
	chosen you will have to prov	-	- 41 - 11 - 11		-
				the rela	ated fields on the same
	the same page			page	
Guarantor for FA Contrac	t & Repayments				
Please mention your Guara	antor for FA contract and Repayments	Father	~		



#### Page 5:

- 1- Details of your family-owned house location, year of purchase, original price, amount left to be paid and the present market price (if applicable)
- 2- The house purchase deed/ownership certificate
- 3- Details of the total value of other properties and their ownership documents, which should be uploaded in the "Asset Information" and "Land and Building" sections
- 4- List the total savings owned by the family and upload official up-to-date bank or monetary institute documents to verify the amount. In case the amount includes cash in hand, upload a handwritten document to state the same
- 5- List the total value of investments owned by the family and upload official up-to-date bank or monetary institute documents to verify the amount
- 6- List details of any automobiles owned by your family and upload valid and complete car registration documents for each vehicle

are your family own a home? Vis No *Location View Pile a did attachment Add attachment Orscription Location of a source of the following family assets(if any) Asset lat the value of the following family assets(if any) Asset lat the value of the following family assets(if any) Asset lat the value of the following family assets(if any) Asset statechment Locat & buildings(ther than home) Locat & buildings(ther than home) Saving (Boxk, cash in had) Strettenents(uch as stocks & bonds) Country Locat & buildings(ther than home) Country Locat & bonds) Country Locat & bonds) Country Locat & bonds) Country Locat & bonds Country Locat & bonds Country Loca	me Information				
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#### Page 6:

1 Add Attachment

On this page you are required to provide the following:

- 1- Details of the amount paid by your family towards house rent for one year (if applicable)
- 2- Educational expenses, which will automatically appear on this page, reflecting the details already given on page 2. Note: Your educational expenses will not be calculated at this stage. It will only be counted after Student Financial Service starts processing your application
- 3- The amount paid by your family to the tax department (if applicable)
- 4- A list of all other daily expenses (for one year)
- 5- Provided details of up-to-date medical expenses, if applicable
- 6- Provide an up-to-date official tax form for each income earner in the family ( if applicable)
- 7- Provide an official up-to-date rental contract
- 8- If you don't have an up-to-date rental contract, provide an up-to-date rent payment receipt
- 9- If expenses exceeded income, explain the reason and provide official documents to state the same.

1.Rent       \$0         2.Utilities (electricity, water,       \$0         telephone)       \$0         3.Food       \$0         4.Clothing       \$0         5.Household Necessities       \$0         (non food small items, e.g. detergent , Broom)       \$0         6.Medical Expenses       \$0         7.Educational Expenses       \$0         8.Income Tax       \$0         9.House Keeping       \$0	11.Automobile Maintenance   \$0     12.Life Insurance   \$0	Provide amounts for one year (in US Dollars) for all applicable fields
Other Expenses	Find 🛛 🖬 🖬 1 of 1 🗖 Last	
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TOTAL HOUSEHOLD EXPENSES     \$0       Medical expense document upload     Personalize   Fin       Add attachment     Description       1 Add_attachment     Encode attachment	View attachment <u>View attachment</u>	explain the reason and provide official documents to state the same in the section below. Total family loan toward HBKU <u>only</u> can be mention in this section
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#### Page 7:

- 1- List the value of loans taken by your family from official monetary institutes or banks (if applicable)
- 2- List the reason for each loan
- 3- List the monthly installments of each loan
- 4- List the outstanding balance of each loan
- 5- List the maturity date for each loan
- 6- Provide official stamped up-to-date documentation (a liability letter) to verify the details of each outstanding loan balance and any monthly installments being paid
- 7- List the number of people employed by your family (either at home or through the family business if applicable) and list employees total annual wages
- 8- Provide documents to verify the total amount of wages paid

an Information								
Have you or any o				aken out loans?	Yes	No No		
We only accept loa	ans contracted	with financia	l institutions		<b>1</b>	171	191	
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#### Page 8

Filling out this part of the FA application is optional for students and guarantors/parents. If you wish to include any extra explanation or mention special circumstances, you may write them on page 8 and upload any applicable supporting documents. Note: Student Financial Services reserves the right to ask you for more clarification and or for to provide documents if necessary.

#### Page 9

Read the Parent and Student Declaration and click <u>Accept and Validate</u> button. The application will then be submitted to Student Financial Services for review.

#### Parent and Student Declaration:

- I understand that my application will not be reviewed until all required documents are submitted to QF-Hamad Bin Khalifa University and all fields on this financial aid application form are filled out.
- I will inform QF-Hamad Bin Khalifa University in writing within 15 days if my circumstances change in any way that might affect any amount of financial aid I have received, or you have paid/or are likely to pay on my behalf.
- I understand that if I give you false information, or do not provide you with complete information, you may withdraw my financial aid at any time and will not be able to apply again.
- I agree to repay the amount I have received or that has been paid on my behalf in the line with the relevant QF-Hamad Bin Khalifa University policies as amended from time to time.
- To the best of my knowledge and belief, the details I have given on this form are complete and accurate.
- I agree to provide you with any further information you may ask for.
- I authorize the QF-Hamad Bin Khalifa University to verify any information relevant to my Financial Aid application and to contact resources including but not limited to the following:

Employers (past or present), Schools, Banks, Chamber of Commerce, and Ministry of Interior. I also authorize the aforementioned to release the requested information to representatives of the QF-Hamad Bin Khalifa University throughout my enrollment in an Educational City branch campus/center.

- I understand that all related information to my Financial Aid award is confidential and by sharing this info with others, I jeopardize my receipt of Financial Aid.
- I understand that I need to inform QF-Hamad Bin Khalifa University -Student financial services of any changes affecting my Financial Aid application within 10 business days (scholarship, change in income, expenses, etc).
- I understand that I need to inform the QF-Hamad Bin Khalifa University -Student financial services in case one or more of the following occurs:
  - I need to take a leave of absence.
  - I withdraw from the university.
  - I transfer to another university.
  - I change my program of study (major).
- I understand that failure to do any of the above would result in a 1.25% penalty that will be added to the outstanding amount of my Financial Aid Ioan.
- I understand that I must demonstrate good conduct within the education city community.



#### Need-based Loan

Student Financial Services at Hamad bin Khalifa University offers need-based financial aid in the form of interest-free loans. International students residing in or out of Qatar can apply for FA only after getting university admission at one of the Qatar campus universities situated within Education City, Doha. Students must also continue to study full-time with a GPA equal to, or higher than, 2 to be eligible for financial aid.

#### **Housing**

Need-based financial aid to cover housing costs can only be considered for students with family residing outside Qatar, or students with family residing far from Doha (Dukhan, Al Wakra, Al Khor, Mesaieed).

#### Study Abroad

FA students can apply for need-based loans to study abroad within datelines that will be provided to universities' registrars each year. A student's GPA must be equal to or higher than 3. FA students can apply for only one semester abroad and this should not be the graduation semester. Students should provide the Student Financial Services office with an official letter from their university's registrar stating approval to study abroad, destination, and the breakdown of costs.

#### Summer Courses

FA students can apply for need-based loans for Summer Courses before 31<sup>st</sup> of May of every year. Any summer course should not be a repeated course and should expedite the graduation. Students should provide the Student Financial Services office with an official letter from their university's registrar stating the module codes of the courses being taken and the total cost.

#### User ID and Password

You need to remember your FA user ID and password. If you forget your password, click on the forgotten password link and follow the instructions.

#### Offer Acceptance

Log in to your FA user account> Accept/Decline Awards> click Aid Year > tick Amounts> accept all.

*Note:* you can only accept an award after submitting and uploading the FA contract. The awarded amount cannot be paid to your university if you failed to accept the award and submit the FA contract.

#### FA Contract

After receiving FA award, you must sign the FA contract within 10 working days, after which you can accept the offer on your FAS account online.

- 1. If both, the student and his guarantor are in Qatar, both parties have to sign the contract in person, at the HBKU Student Financial Services Office located in the HBKU Student Center.
- 2. If one of the parties (guarantor or student) or both are outside Qatar, the FA contract should be signed in front of a notary public. Any party based inside Qatar should sign the contract at the Financial Services Office in person.
- 3. The original signed contract should be submitted to HBKU's Financial Services office.



#### Please note that:

- The Student Financial Service Office can accept signatures that match:
  - 1. Qatari ID signature
  - 2. Passport signature
  - 3. Other countries ID signature
- The signatures should be original no scanned or printed copy is acceptable.
- The student's signature should be accompanied by the guarantor's signature on every page of the contract.
- The FA contract should be signed with a blue pen.
- Never use a corrector or cross out a word using pen on the contract.
- Student and guarantor information (page 6) must be filled out prior to arrival to Student Financial Services office.

# A notary public can attest any document or writings, by stamping the related documents with an official seal which is considered an authentication on those documents, especially if concerned parties are living outside the State of Qatar.

Once the FA contract has been signed, and Student Financial Services has approved the original copy, you must upload a scanned copy to you FAS account and accept the online FA offer.

## Please note that if you have submitted a non-signed the contract and accepted the online FA offer, your award will be automatically canceled by the first week of the academic year.

#### **Missing Information and Documents:**

After your FA application has been completed and submitted, it will be queued for review. If there is missing information or documents it will remain unprocessed until you complete all requirements.

- 1- New students/first time applicants will receive an email notification, to the email address you picked as your preferred one when you created your FA account, from a Student Financial Services officer indicating missing information or documents. This notification will indicate the required format for each document (no bigger than 2 MB PDF for each file). It will also include a deadline for providing missing information to avoid your application being rejected.
- 2- If returning students who have previously applied for financial aid have omitted to include any documents or information, the application will be rejected and an email notification will be sent out stating the same and directing the applicant to contact an officer (whose name and email address will be given in the notification) within 3 working days. Then, the Financial Services officer will send an email including details of required format for each missing document (no bigger than 2 MB PDF for each file). The email will include a deadline for submitting the requirements, in order to avoid having the application rejected.



#### Misleading Documents and Information

Hiding information or providing misleading information or fake documents will lead to immediate rejection of the student's application and you will be banned from applying again.

#### Transfer, Leaving University, Leave of Absence and Medical Leave

- If you decide to transfer to another university within Education City, you will need to inform us before the transfer takes place and provide an official letter to state the same from your current university plus an admission letter from university you are transferring to. You also need to check with our office to find out which semesters will be considered eligible for financial aid.
- If you decide to leave Education City, you must approach our office to provide an official letter from your university to state both the period and the reason for leaving and you must sign a repayment agreement and a repayment plan.
- In the case of a leave of absence due to personal, academic or disciplinary reasons, you must approach our office to provide an official letter from your university to state both the period and the reason for the absence and to sign a repayment agreement and a repayment plan.
- In the case of medical leave, you must approach our office to provide an official letter from your university to state both the period and the reason for any absence, and to sign a repayment agreement and a repayment plan.
- If you do not return after an agreed period of time, either you or your guarantor will have to fulfill the repayment obligations as per the signed repayment plan.

Please note that, a repayment agreement and a repayment plan must be signed by both the student and his/her guarantor and notarized if needed. (The FA contract signatory procedure applies to repayment agreements and plan documents)

#### Loan Repayment after Graduation

Repayment starts six months after graduation

- 1- Paid service
  - a. Students can repay their loan by working in an organization included on a list approved by Hamad bin Khalifa University. Most governmental and semi-governmental organizations in Qatar are on this list. In the case of paid service repayment, the employee receives their full salary and their years of services count as repayment. The total number of working years required to complete payment will depend on the total awarded loan amount, and can only be calculated upon graduation.
- 2- Loan repayment
  - a. Employee will pay fifteen percent of his monthly net income, until the loan is fully repaid.
- 3- If you do not find employment within six months of your graduation, please contract our office on <u>fao-repayment@qf.org.qa</u>
- 4- If you plan to continue postgraduate studies, you guarantor will have to start repayment six months after your graduation.